

# Supervisory Board

## Curriculum Vitae

### Ingrid-Helen Arnold

SAP

President, SAP Business Data Network  
Palo Alto, USA



### Personal data:

Date of birth: 05.10.1968  
Place of birth: Munich, Germany  
Marital status: widowed, two kids

### Education:

1996 Master of Business Administration (Diplom-Betriebswirtin) from the University of Applied Science Ludwigshafen, Germany

### Career history:

1992 - 1993 Junior accountant (Finance department – accounts receivable department), Lafarge Inc., Canada

### 1996 - present

#### SAP

1996 - 1999 Internal Business Consultant and Project Manager, Germany  
1999 - 2001 Senior Business Controller, Global Consulting practice, Germany  
2002 - 2005 Program Director for Strategic Board Programs, Germany  
2005 - 2012 Senior Manager, Global Controlling Processes & Services, Germany  
2012 - 2013 Vice President and Chief Operating Officer for Global Controlling, Enterprise Analytics & Innovative Solutions, Germany  
2013 - 2014 Senior Vice President, Business Innovation & Application Services, Germany  
2014 - 2016 Member of SAP Global Managing Board, Chief Information Officer (CIO) and Chief Process Officer (CPO), Germany  
2016 - present President, SAP Business Data Network, USA

### Memberships in other statutory Supervisory Boards in Germany:

None

### Memberships in comparable domestic and foreign controlling bodies of commercial enterprises:

- Heineken N.V. (publicly listed)