



# FY24 Q2/H1 RESULTS

15 May 2024

## FORWARD-LOOKING STATEMENTS

This presentation contains a number of statements related to the future development of TUI. These statements are based both on assumptions and estimates. Although we are convinced that these future-related statements are realistic, we cannot guarantee them, for our assumptions involve risks and uncertainties which may give rise to situations in which the actual results differ substantially from the expected ones. The potential reasons for such differences include market fluctuations, the development of world market fluctuations, the development of world market commodity prices, the development of exchange rates or fundamental changes in the economic environment. TUI does not intend or assume any obligation to update any forward-looking statement to reflect events or circumstances after the date of these materials.



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# Record FY24 Q2 performance, Und. EBIT guidance reconfirmed to increase by at least 25%



**FY24 Q2 delivered record revenues of €3.6bn & strong improvement in Und. EBIT of +€54m across the business**



**M&A: Strong close of W23/24 (bookings +9% & ASP +3%) with strong lates market and S24 continuing promisingly (bookings +5% & ASP +4%), highlighting resilience in demand**



**HEX: H2 Trading remains well on track to deliver in line with expectations. Strong demand in Hotels & Resorts and Cruises continues**



**Based on the strong H1 with Und. EBIT up +€232m<sup>1</sup> – we reconfirm our FY24 guidance of an increase by at least 25%, recognising that ~40% of Summer is still to sell**



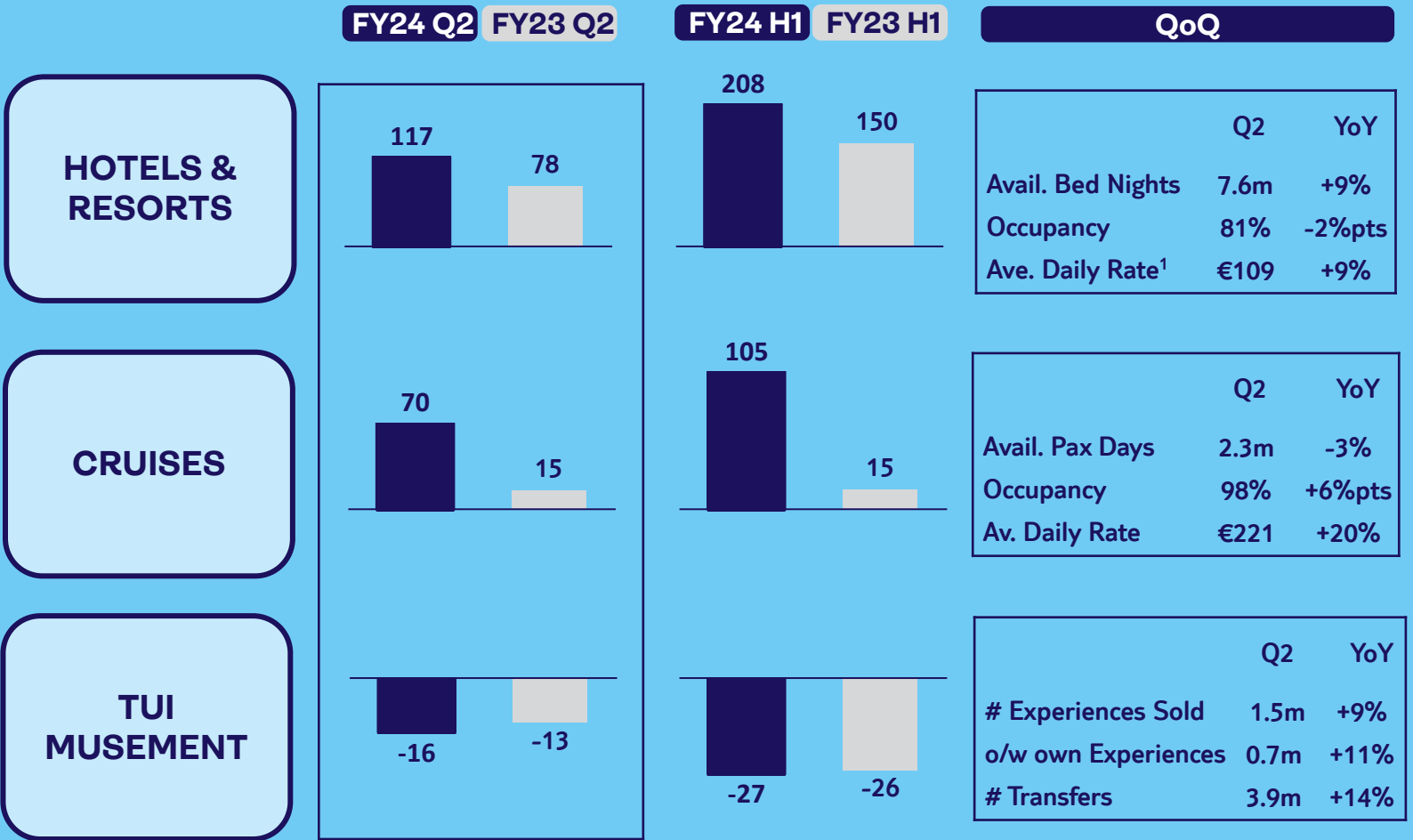
**Strategic initiatives driving significant transformation – positioning us well for profitable growth**





# HEX Q2 Und. EBIT up €91m vs. PY – Strong performance in Hotels and Cruises

**HOLIDAY EXPERIENCES**  
**Q2 Und. EBIT €171m (+€91m vs. PY) | FY24 H1 Und. EBIT €285m (+€147m vs. PY)**



Due to the re-segmentation of Future Markets from All other segments to Hotels & Resorts, TUI Musement and Central Region in Q3 FY23, the Q2 FY23 figures have been adjusted | 1 Board and lodging revenue divided by Occupied Bed Nights (Group owned and leased hotels)

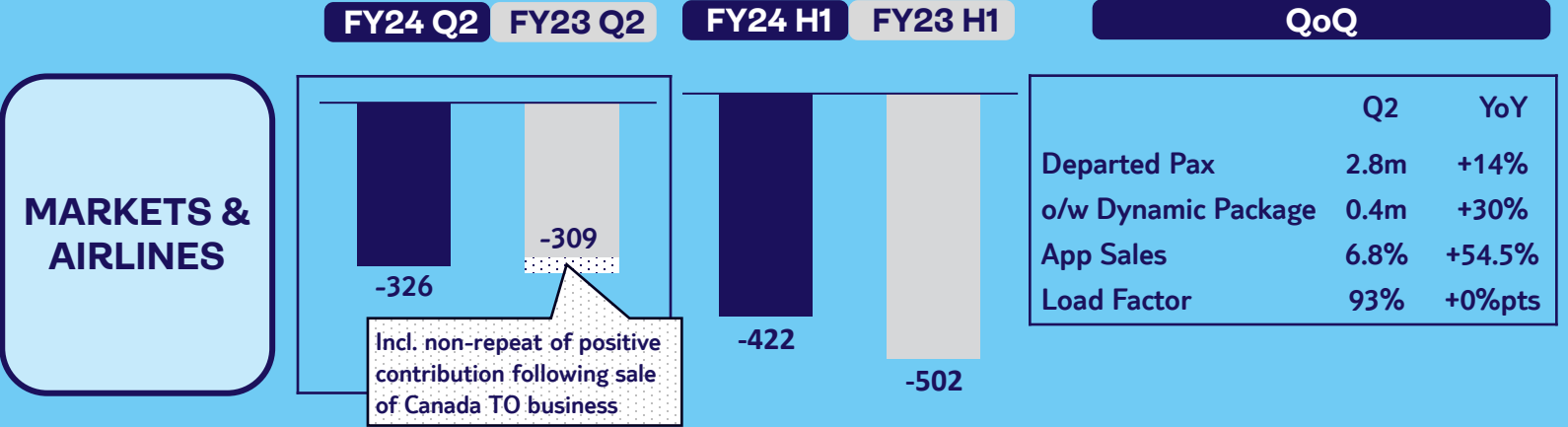




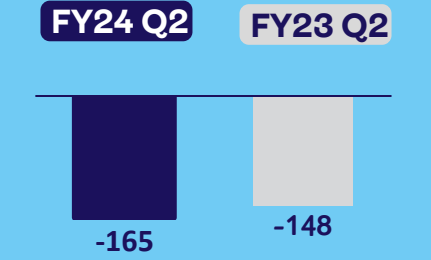
# M&A Q2 Und. EBIT -€18m vs. PY – incl. non-repeat of positive Canada contribution in PY

## MARKETS & AIRLINES

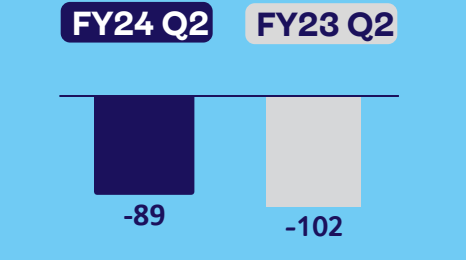
Q2 Und. EBIT -€326m (-€18m vs. PY) | FY24 H1 Und. EBIT -€422m (+€81m vs. PY)



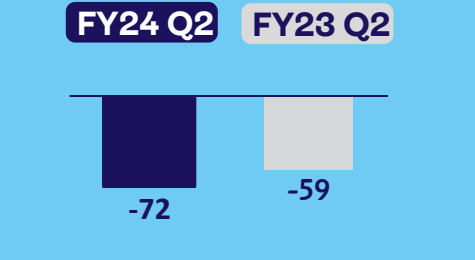
### NORTHERN REGION



### CENTRAL REGION



### WESTERN REGION



Due to the re-segmentation of Future Markets from All other segments to Hotels & Resorts, TUI Musement and Central Region in Q3 FY23, the Q2 FY23 figures have been adjusted

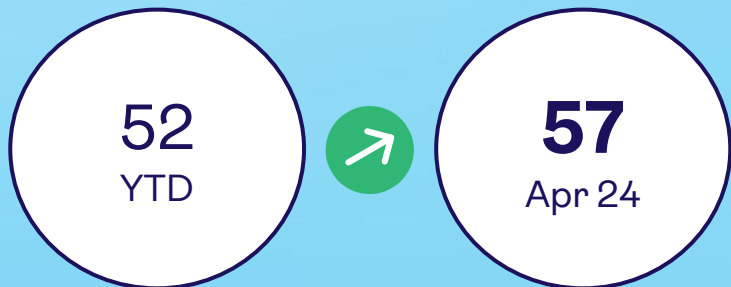




# Strong H1 quality performance with both CSATs and NPS continuing to trend positively



## Strong NPS



## Focus on quality

- Striving to continuously improve quality across the entire customer journey as integral part of our strategic priorities
- 24/7 handling of all on-holiday requests within 30min consistently worldwide

## Holiday Overall CSAT at 8.5 YTD with positive trend across all touchpoints

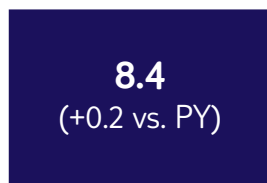
### INSPIRE & BOOK

### TRAVEL

### ON HOLIDAY



Booking Experience



TUI App



Flight



Accommodation



Service on Holiday





# Q2 Sustainability Update



Emission Reduction Roadmap

## 2030 targets approved by SBTi

- 24% reduction airline<sup>1</sup>
- 27.5% reduction cruise<sup>2</sup>
- 46.2% reduction TUI Hotels & Resorts<sup>2</sup>



- **New Group Policy on Diverse, Sustainable and Ethical Sourcing launched**
  - **Sets out targets & provides guidance** for all procurement regarding emission reduction, energy usage, circular economy, plastic use, water conservation and design for re-use
  - Encompasses broader ESG agenda – **diversity, equality, inclusion and ethical conduct paramount**
- **Reducing food waste through technology – TUI target reduction -25% by 2030**
  - **Collaboration of TUI Blue with tech company KITRO** – AI analysing & weighing leftover food
  - **To be rolled out this year to 15 hotels** in Germany, Austria, Turkey, Tunisia, Morocco and Croatia
- **Canaries – TUI fosters socially responsible tourism addressing scarce living space**
  - **TUI operates organised package tourism that does not impact local living spaces**
  - **Current criticism concerns unregulated individual tourism**
  - Despite protests against rising housing prices & resource consumption, **sentiment towards tourism remains positive**, reflecting **TUI's efforts to balance tourism benefits with community well-being**





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# Record performance in Q2 – well on track to deliver our FY24 Guidance



## Capital Market Progress

- Rating Upgrades by both S&P and Moody's to B+/B1 with positive Outlook
- €500m sustainability-linked senior notes successfully placed @5.875% coupon
- TUI share returns to FSE Prime Standard, MDAX inclusion expected

In line with recent market issuances @ BB/Ba ratings

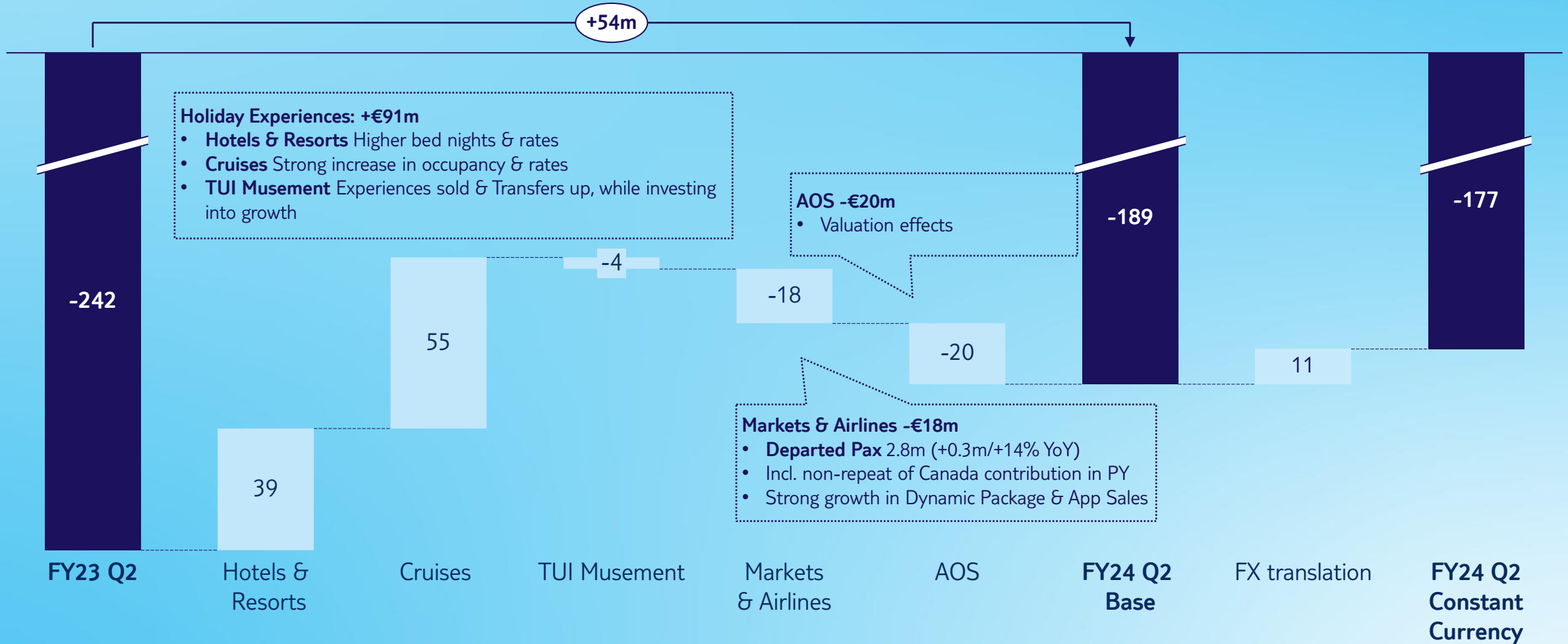


## Q2 Strong Operational & Financial Improvement

- Revenue €3.6bn (+16%)
- Und. EBIT -€189m (+€54m)
- Net Debt €3.1bn (-€1.1bn)
- Further reduction of undrawn KfW RCF to €550m

# Q2 result driven by record Hotels & Resorts and Cruises performance

FY24 Q2 vs. FY23 Q2 UNDERLYING EBIT in €m





# Income Statement – FY24 Q2 delivering record revenues & strong improvement in Und. EBIT of +€54m

In €m	FY24 Q2	FY23 Q2	FY24 H1	FY23 H1
Revenue	3,650	3,153	7,953	6,903
<b>Underlying EBITDA</b>	<b>16</b>	<b>-43</b>	<b>224</b>	<b>15</b>
Depreciation & Amortisation	-204	-199	-407	-411
<b>Underlying EBIT</b>	<b>-189</b>	<b>-242</b>	<b>-183</b>	<b>-395</b>
Adjustments (SDIs and PPA)	-6	-5	-12	-11
<b>EBIT</b>	<b>-195</b>	<b>-248</b>	<b>-195</b>	<b>-406</b>
Net interest expense	-105	-129	-208	-243
<b>EBT</b>	<b>-300</b>	<b>-376</b>	<b>-403</b>	<b>-649</b>
Income taxes	53	50	73	91
<b>Group result cont. operations</b>	<b>-247</b>	<b>-326</b>	<b>-331</b>	<b>-558</b>
Minority interest	-47	-38	-86	-62
<b>Group result after minorities</b>	<b>-294</b>	<b>-364</b>	<b>-417</b>	<b>-620</b>
<b>Basic EPS (€)<sup>2</sup></b>	<b>-0.58</b>	<b>-1.26</b>	<b>-0.82</b>	<b>-2.15</b>
<b>Underlying EPS (€)<sup>2</sup></b>	<b>-0.67</b>	<b>-1.42</b>	<b>-0.94</b>	<b>-2.43</b>

## REVENUE

- Record revenues of €3.6bn in FY24 Q2, up €0.5bn/+16% vs. PY

## UNDERLYING EBIT

- Strong improvement in FY24 Q2 Und. EBIT of +€54m across the business

## ADJUSTMENTS

- FY24 assumption confirmed<sup>1</sup>: -€25m to -€35m

## NET INTEREST

- YoY decrease mainly due to lower RCF drawings
- FY24 assumption upgraded<sup>1</sup>: -€410m to -€440m, now expect at lower end

## INCOME TAXES

- In line with our assumption of an underlying effective tax rate of ~18% for FY24



# Cash Flow Statement – FY24 Q2 Free Cash flow mainly driven by Working Capital inflow

In €m	FY24 Q2	FY23 Q2	FY24 H1	FY23 H1
<b>Underlying EBITDA</b>	<b>16</b>	<b>-43</b>	<b>224</b>	<b>15</b>
Adjustments	-1	0	-1	0
<b>Reported EBITDA</b>	<b>15</b>	<b>-43</b>	<b>223</b>	<b>15</b>
Working capital	1,504	1,506	-254	-184
Other cash effects	-40	54	-9	60
At equity income	-90	-78	-133	-74
Dividends received (JV's, associates)	4	1	19	3
Tax paid	-30	-22	-84	-50
Interest (cash)	-81	-98	-166	-214
Pension contribution & payments	-32	-39	-62	-68
<b>Operating Cash flow</b>	<b>1,249</b>	<b>1,281</b>	<b>-466</b>	<b>-512</b>
Net Investments	-276	-69	-320	-218
<b>Free Cash flow</b>	<b>973</b>	<b>1,212</b>	<b>-786</b>	<b>-730</b>
WSF SP I coupon payment	0	0	0	-17
Dividends from subs. to minorities	0	0	-76	0
<b>Free Cash flow after Dividends</b>	<b>973</b>	<b>1,212</b>	<b>-862</b>	<b>-747</b>
Cash flow from financing	-1,049	-1,176	447	599
<i>o/w inflow from fin. Instruments<sup>1</sup></i>	<i>523</i>	<i>75</i>	<i>803</i>	<i>1,054</i>
<i>o/w outflow from fin. Instruments<sup>2</sup></i>	<i>-1,572</i>	<i>-1,252</i>	<i>-356</i>	<i>-455</i>
<b>Total Cash Flow</b>	<b>-76</b>	<b>36</b>	<b>-415</b>	<b>-148</b>

## WORKING CAPITAL

- Strong inflow from customer payments for summer bookings in line with PY

## CASH INTEREST

- YoY decrease mainly due to lower RCF drawings
- **FY24 assumption upgraded<sup>3</sup>**: -€330m to -€350m, now expect at lower end

## NET INVESTMENTS

- YoY increase mainly driven by investment into new additional RIU JV, higher RIU II investments & aircraft schedule
- **FY24 assumption confirmed<sup>3</sup>**: -€475m to -€525m, excl. c. -€75m impact from new additional RIU JV

## TOTAL CASH FLOW

- Positive Free Cash Flow of €1.0bn, driven by strong seasonal working capital inflow – and €0.5bn sustainability-linked senior notes issuance used for reduction of RCF drawings as well as ~€0.15bn asset & lease amortisation



# Strong reduction in Net Debt of €1.1bn

## FY24 H1 vs FY23 H1

In €bn		FY24 H1 IFRS 16	FY23 H1 IFRS 16	YoY Δ
<b>Financial liabilities</b>		<b>-4.8</b>	<b>-5.8</b>	<b>1.0</b>
- Lease liabilities under IFRS16		-2.7	-2.8	0.1
- Senior Notes		-0.5	0.0	-0.5
- Bond with warrant		0.0	-0.1	0.1
- Convertible Bond		-0.5	-0.5	0.0
- Liabilities to banks		-1.0	-2.3	1.3
- Other liabilities		0.0	-0.1	0.0
<b>Cash &amp; Bank Deposits</b>		<b>1.7</b>	<b>1.6</b>	<b>0.1</b>
<b>Net debt</b>		<b>-3.1</b>	<b>-4.2</b>	<b>1.1</b>
- Net Pension Obligation		-0.6	-0.5	-0.1
<i>Memo: Lease liabilities</i>				
	- Aircraft	-1.9	-2.2	0.2
	- Other	-0.8	-0.6	-0.1
<i>Memo: Liabilities to banks</i>				
	- RCF	0.0	-1.4	1.4
	- SSD	-0.2	-0.4	0.2
	- Asset Financing	-0.6	-0.5	-0.1
	- Other loans	-0.2		-0.2





# TUI share returns to Prime Standard of the FSE & inclusion in the MDAX expected for 24 June 2024

## Expected Timetable



13 Feb  
2024

**AGM: vote by shareholders on UK-Delisting**  
Go/No Go decision for following steps



5/8 Apr  
2024

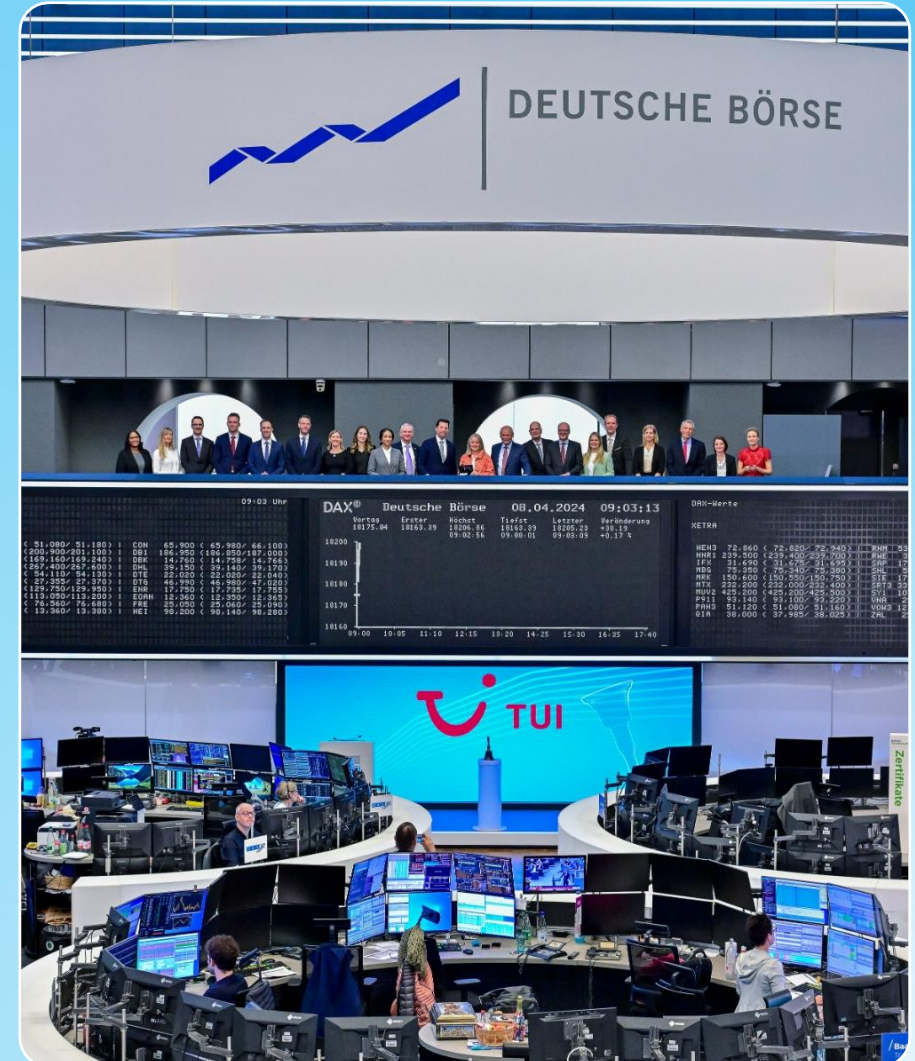
**Admission & commencement of trading**  
**in Prime Standard in Frankfurt**

5 Jun  
2024

**FSE decision on MDAX inclusion**

24 Jun  
2024

**Inclusion in MDAX & cancellation listing on LSE**  
**and exclusion from FTSE250**



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# Markets & Airlines – Strong close to Winter season with both bookings & ASP well ahead

## TRADING UPDATE

- **5.1m bookings for Winter 23/24** with 0.7m added since FY24 Q1 Update
- **Bookings well ahead +9%** with **ASP notably holding up at +3%**, demonstrating resilience in customer demand & strong lates market
- **Short & medium haul destinations most popular** with our customers
- **Canaries & Egypt proving to be key destinations** once again with bookings up 7% and 13% and **demand for Cape Verde continuing to grow**





# Markets & Airlines – Summer 24 continues to be promising with increased bookings & ASP

## TRADING UPDATE

- Programme 60% sold, in line with PY
- **We continue to see** customers prioritising holiday travel
- **UK +3% YoY**; c. 65% sold / **Germany +7% YoY**; c. 60% sold
- **All destinations** reporting higher sales against Summer 2023. Greece, Turkey and the Balearics proving the most popular
- **Flexibility to shift capacity from the eastern to western Mediterranean** depending on consumer demand

	S24 vs. S23
<b>BOOKINGS<sup>1</sup></b>	+5%
<b>ASP</b>	+4%

	HEDGED POSITION		
	S24	W24/25	S25
<b>EURO</b>	94%	63%	20%
<b>USD</b>	94%	77%	40%
<b>FUEL</b>	93%	77%	52%

<sup>1</sup> Bookings up to 5 May 2024. Bookings relate to all customers whether risk or non-risk and include amendments and voucher re-bookings



# Holiday Experiences – Trading remains well on track to deliver in line with expectations

## Trading Update<sup>1</sup>

### HOTELS & RESORTS



Avail. Bed Nights<sup>2</sup>

+1%

Occupancy<sup>2</sup>

+1%pts

Av. Daily Rate<sup>2</sup>

+9%

### CRUISES



Avail. Pax Cruise Days

+6%

Occupancy

+7%pts  
earlier bookings, exp. to normalise

Av. Daily Rate

+2%

### TUI MUSEMENT



Experiences Sold

+high single-digit %

Transfers

In line with  
Markets & Airlines





# FY24 Guidance

	FY24e <sup>1</sup>	FY23
Revenue	Expect Revenue to increase by at least 10%	€20,666m
Underlying EBIT	Expect Und. EBIT to increase by <u>at least 25%</u>	€977m





# FY24 Und. EBIT Guidance

	FY24e <sup>1</sup>	FY23
Hotels & Resorts	<ul style="list-style-type: none"> <li>➤ <b>Strong growth</b> based on strong occupancy levels &amp; footprint</li> </ul>	€549m
Cruises	<ul style="list-style-type: none"> <li>➤ <b>Significant growth</b> based on recovered occupancies &amp; new ship delivery</li> </ul>	€236m
TUI Musement	<ul style="list-style-type: none"> <li>➤ While investing into further growth, continue to <b>return towards 2019 levels of €56m</b></li> </ul>	€36m
Markets & Airlines	<ul style="list-style-type: none"> <li>➤ <b>Significant growth</b> <ul style="list-style-type: none"> <li>➤ Recovery towards 2019 pax levels<sup>2</sup> supported by Dynamic Packaging &amp; Component sales</li> <li>➤ Over €100m benefit from normal hedging (majority realised in H1)</li> </ul> </li> </ul>	€241m
Group	<b>Expect Und. EBIT to increase by <u>at least 25%</u></b>	€977m



# FY24 Modelling Assumptions

	FY24e <sup>1</sup>	FY23
<b>Adjustments (incl. PPA)<sup>2</sup></b>	-€25m to -€35m	€22m
<b>Net Interest</b>	-€410m to -€440m Cash Interest -€330m to -€350m } <b>Expect lower end</b>	-€448m Cash -€381m
<b>Net Investments<sup>3</sup></b>	-€475m to -€525m Excluding -€75m impact from new additional RIU JV	-€494m
<b>Leases &amp; Asset Financing</b>	<b>Broadly stable</b>	€3,391m
<b>Net Debt</b>	<b>Slight improvement</b>	€2,106m



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# The TUI of tomorrow will unlock significant value – HEX transformation well advanced and M&A on track



**GROWING THE COMPANY WITHOUT GROWING OPERATIONAL LEVERAGE = CREATING SHAREHOLDER VALUE**



# Grow component product sales & new customers

**1** More market share, profitable growth & more resilience



## Flight

- Ryanair – via API<sup>1</sup> Integration
- British Airways – NDCx<sup>2</sup> via Amadeus
- Finnair & SAS – NDCx<sup>2</sup> via Amadeus
- Vueling – via LowCost Aggregator API<sup>1</sup>



## Accommodation

- Direct Connects – RIU, Marriott, IHG
- Bedbanks – MTS, Hotelbeds, W2M, Webbeds
- Channel Manager – Sabre, Ratetiger

**Driving  
Dynamic  
Packaging  
growth**

## Q2 24 GROWTH

**0.4m**

Dynamic Package Pax

**+30%**

YoY

Mid-term growth target  
**LOW DOUBLE-DIGIT  
CAGR**



# Further roll-out via asset-right growth

2

Drive margin & retention



## Recent progress

- **First Robinson resort in Vietnam** – Opening in December 2024
- **First TUI Blue hotel project in Kenya signed** – Strengthening presence across Sub-Saharan Africa alongside “The Mora” launch

- **New Mein Schiff 7** sets sails in June 24
- 2.9k additional berths & **€25m-€30m EBIT contribution p.a.**

- TUI Musement now **powering loveholidays Tours & Activities offering**
- **Enhanced collaboration with National Geographic** for further unique & differentiated content

## Growth pipeline

- ~20 additional hotels in H2 24, mainly mgmt./franchise<sup>1</sup>
- Ambition to sign ~10 further hotels per quarter

- +1 ship / 4.0k berths each in H1 25 & FY26
- Each ship c. €35m-€40m EBIT contribution p.a.
- Target TUI Cruises dividend FY25

- Upstream consolidation focus
- B2C growth acceleration
- Expand experiences sold by low double-digit CAGR





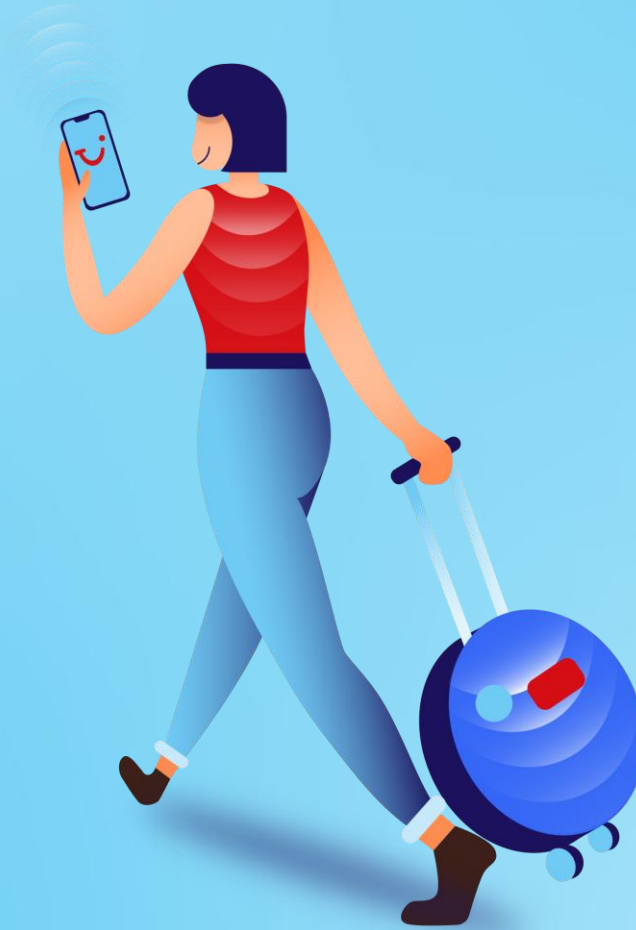
# Increase in App sales driving unpaid traffic

4

Reduce distribution cost

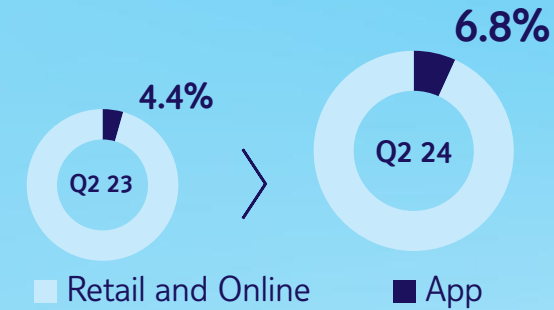
## Q2 Highlights

- Improved native capabilities such as **Single Sign On** to support increased traffic switching from Web to App
- **80% of our departed package pax used the App**, +8.4% vs. PY
- Growing usage of the App with **active users +33% vs. PY**



## Q2 24 GROWTH

### Share of App Sales



**+54.5%**  
YoY

Mid-term growth target

**MID DOUBLE-DIGIT CAGR**



# Accommodation-Only sales steer more customers into the ecosystem & drive package sales

5

Capture Customer Lifetime Value

**68%**

of AO bookings in Nordics were **new customers to TUI**, compared to 30% across all products.

**53%**

of AO bookings in UK&I were **new customers to TUI**, compared to 38% for package.

**21%**

of customers in Germany who booked 1<sup>st</sup> time with TUI in the AO funnel **upgraded to a package**.



# Let's unlock the value through transformation



**Accelerate profitable growth by implementing global platforms**



**Improve profitability & margin**



**Strengthen Balance Sheet**



**Focus on Cash Flow**

## OUR FY24 GUIDANCE<sup>1</sup>

- Expect Und. EBIT to increase by at least 25%
- Slight improvement of Net Debt

## OUR MID-TERM AMBITIONS<sup>1</sup>

- Und. EBIT growth c. 7-10% CAGR
- Target Net Leverage<sup>2</sup> strongly below 1.0x
- Return to credit rating in line with pre-pandemic rating of BB / Ba territory

**GROWING THE COMPANY WITHOUT GROWING OPERATIONAL LEVERAGE**

**=**

**CREATING SHAREHOLDER VALUE**





# APPENDIX

# FY24 Q2 Revenue by Segment (excludes Intra-Group Revenue and JVs/associates)<sup>1</sup>

In €m	FY24 Q2	FY23 Q2	Change incl FX	Change excl FX	Δ FX
<b>Hotels &amp; Resorts</b>	<b>247.3</b>	<b>218.3</b>	<b>29.0</b>	<b>25.5</b>	<b>3.5</b>
- Riu	208.6	185.0	23.6	19.6	4.0
- Robinson	21.4	18.8	2.6	2.6	0.0
- Blue Diamond <sup>2</sup>	0.0	0.0	0.0	0.0	0.0
- Other	17.4	14.6	2.8	3.3	-0.5
<b>Cruises</b>	<b>216.9</b>	<b>141.9</b>	<b>75.1</b>	<b>68.4</b>	<b>6.7</b>
- TUI Cruises <sup>2</sup>	0.0	0.0	0.0	0.0	0.0
- Marella Cruises	216.9	141.9	75.1	68.4	6.7
<b>TUI Musement</b>	<b>149.5</b>	<b>130.3</b>	<b>19.2</b>	<b>20.6</b>	<b>-1.3</b>
<b><i>Holiday Experiences</i></b>	<b>613.8</b>	<b>490.5</b>	<b>123.3</b>	<b>114.5</b>	<b>8.8</b>
- Northern Region	1,348.5	1,191.5	157.1	128.8	28.2
- Central Region	1,158.1	990.8	167.2	156.8	10.5
- Western Region	527.4	477.6	49.8	49.8	0.0
<b><i>Markets &amp; Airlines</i></b>	<b>3,034.1</b>	<b>2,660.0</b>	<b>374.0</b>	<b>335.3</b>	<b>38.7</b>
All other segments	2.1	2.4	-0.2	-0.2	0.0
<b>TUI Group</b>	<b>3,650.0</b>	<b>3,152.9</b>	<b>497.1</b>	<b>449.5</b>	<b>47.5</b>



# FY24 Q2 Underlying EBITDA by Segment<sup>1</sup>

In €m	FY24 Q2	FY23 Q2	Change incl FX	Change excl FX	Δ FX
<b>Hotels &amp; Resorts</b>	<b>161.7</b>	<b>123.6</b>	<b>38.1</b>	<b>43.7</b>	<b>-5.6</b>
- Riu	130.4	112.9	17.5	16.3	1.2
- Robinson	4.3	-1.8	6.1	6.2	-0.1
- Blue Diamond <sup>2</sup>	35.2	27.1	8.0	8.4	-0.4
- Other	-8.2	-14.7	6.5	12.7	-6.2
<b>Cruises</b>	<b>92.8</b>	<b>33.0</b>	<b>59.8</b>	<b>58.3</b>	<b>1.5</b>
- TUI Cruises <sup>2</sup>	43.6	18.4	25.2	25.2	0.0
- Marella Cruises	49.2	14.6	34.6	33.1	1.5
<b>TUI Musement</b>	<b>-8.8</b>	<b>-6.5</b>	<b>-2.4</b>	<b>-1.7</b>	<b>-0.7</b>
<b><i>Holiday Experiences</i></b>	<b>245.6</b>	<b>150.1</b>	<b>95.5</b>	<b>100.3</b>	<b>-4.7</b>
- Northern Region	-90.4	-73.6	-16.7	-11.1	-5.6
- Central Region	-62.8	-77.9	15.1	15.2	-0.1
- Western Region	-37.0	-29.0	-8.0	-7.7	-0.3
<b><i>Markets &amp; Airlines</i></b>	<b>-190.2</b>	<b>-180.2</b>	<b>-10.1</b>	<b>-4.1</b>	<b>-6.0</b>
All other segments	-39.8	-12.9	-26.9	-26.7	-0.2
<b>TUI Group</b>	<b>15.6</b>	<b>-42.9</b>	<b>58.6</b>	<b>69.5</b>	<b>-10.9</b>





# FY24 Q2 Underlying EBIT by Segment<sup>1</sup>

In €m	FY24 Q2	FY23 Q2	Change incl FX	Change excl FX	Δ FX
<b>Hotels &amp; Resorts</b>	<b>117.4</b>	<b>78.0</b>	<b>39.4</b>	<b>45.0</b>	<b>-5.6</b>
- Riu	103.8	86.9	16.9	16.0	0.9
- Robinson	-4.2	-10.8	6.6	6.7	-0.1
- Blue Diamond <sup>2</sup>	35.2	27.1	8.0	8.4	-0.4
- Other	-17.4	-25.2	7.8	13.9	-6.0
<b>Cruises</b>	<b>70.1</b>	<b>14.8</b>	<b>55.3</b>	<b>54.4</b>	<b>0.8</b>
- TUI Cruises <sup>2</sup>	43.6	18.4	25.2	25.2	0.0
- Marella Cruises	26.4	-3.6	30.1	29.2	0.8
<b>TUI Musement</b>	<b>-16.5</b>	<b>-12.7</b>	<b>-3.7</b>	<b>-3.0</b>	<b>-0.7</b>
<b>Holiday Experiences</b>	<b>171.0</b>	<b>80.1</b>	<b>90.9</b>	<b>96.4</b>	<b>-5.5</b>
- Northern Region	-164.9	-147.5	-17.4	-11.7	-5.7
- Central Region	-89.1	-102.1	13.0	13.1	-0.1
- Western Region	-72.1	-59.2	-12.9	-12.8	-0.1
<b>Markets &amp; Airlines</b>	<b>-326.1</b>	<b>-308.5</b>	<b>-17.6</b>	<b>-11.6</b>	<b>-5.9</b>
All other segments	-33.6	-13.9	-19.7	-19.7	0.0
<b>TUI Group</b>	<b>-188.7</b>	<b>-242.4</b>	<b>53.6</b>	<b>65.1</b>	<b>-11.4</b>



# FY24 H1 Revenue by Segment (excludes Intra-Group Revenue and JVs/associates)<sup>1</sup>

In €m	<b>FY24 H1</b>	<b>FY23 H1</b>	<b>Change incl FX</b>	<b>Change excl FX</b>	<b>Δ FX</b>
<b>Hotels &amp; Resorts</b>	<b>499.0</b>	<b>429.2</b>	<b>69.8</b>	<b>67.4</b>	<b>2.4</b>
- Riu	420.3	359.0	61.2	57.4	3.9
- Robinson	45.8	41.6	4.2	4.3	-0.1
- Blue Diamond <sup>2</sup>	0.0	0.0	0.0	0.0	0.0
- Other	33.0	28.6	4.4	5.7	-1.3
<b>Cruises</b>	<b>383.8</b>	<b>257.1</b>	<b>126.6</b>	<b>119.2</b>	<b>7.4</b>
- TUI Cruises <sup>2</sup>	0.0	0.0	0.0	0.0	0.0
- Marella Cruises	383.8	257.1	126.6	119.2	7.4
<b>TUI Musement</b>	<b>344.4</b>	<b>290.0</b>	<b>54.4</b>	<b>59.2</b>	<b>-4.8</b>
<b><i>Holiday Experiences</i></b>	<b>1,227.2</b>	<b>976.4</b>	<b>250.8</b>	<b>245.8</b>	<b>5.1</b>
- Northern Region	2,790.0	2,534.6	255.4	234.0	21.4
- Central Region	2,791.5	2,375.9	415.7	395.9	19.8
- Western Region	1,140.0	1,012.6	127.4	127.5	0.0
<b><i>Markets &amp; Airlines</i></b>	<b>6,721.6</b>	<b>5,923.2</b>	<b>798.4</b>	<b>757.3</b>	<b>41.1</b>
All other segments	3.7	3.9	-0.1	-0.1	0.0
<b>TUI Group</b>	<b>7,952.5</b>	<b>6,903.4</b>	<b>1,049.1</b>	<b>1,002.9</b>	<b>46.2</b>



# FY24 H1 Underlying EBITDA by Segment<sup>1</sup>

In €m	<b>FY24 H1</b>	<b>FY23 H1</b>	<b>Change incl FX</b>	<b>Change excl FX</b>	<b>Δ FX</b>
<b>Hotels &amp; Resorts</b>	<b>297.9</b>	<b>245.3</b>	<b>52.6</b>	<b>62.4</b>	<b>-9.8</b>
- Riu	254.5	203.0	51.5	50.6	0.9
- Robinson	18.0	15.0	3.1	3.4	-0.3
- Blue Diamond <sup>2</sup>	35.9	31.6	4.3	4.5	-0.2
- Other	-10.6	-4.3	-6.3	4.0	-10.3
<b>Cruises</b>	<b>149.5</b>	<b>50.9</b>	<b>98.6</b>	<b>96.9</b>	<b>1.7</b>
- TUI Cruises <sup>2</sup>	72.3	26.0	46.3	46.3	0.0
- Marella Cruises	77.3	24.9	52.3	50.6	1.7
<b>TUI Musement</b>	<b>-12.5</b>	<b>-13.9</b>	<b>1.4</b>	<b>3.9</b>	<b>-2.5</b>
<b><i>Holiday Experiences</i></b>	<b>434.9</b>	<b>282.3</b>	<b>152.6</b>	<b>163.2</b>	<b>-10.6</b>
- Northern Region	-67.5	-116.9	49.3	58.8	-9.5
- Central Region	-36.4	-81.3	44.9	46.1	-1.1
- Western Region	-49.1	-38.0	-11.0	-9.1	-1.9
<b><i>Markets &amp; Airlines</i></b>	<b>-152.9</b>	<b>-235.7</b>	<b>82.9</b>	<b>95.4</b>	<b>-12.5</b>
All other segments	-57.8	-31.2	-26.6	-26.4	-0.1
<b>TUI Group</b>	<b>224.2</b>	<b>15.3</b>	<b>208.9</b>	<b>232.2</b>	<b>-23.3</b>



# FY24 H1 Underlying EBIT by Segment<sup>1</sup>

In €m	FY24 H1	FY23 H1	Change incl FX	Change excl FX	Δ FX
<b>Hotels &amp; Resorts</b>	<b>208.1</b>	<b>149.7</b>	<b>58.4</b>	<b>67.7</b>	<b>-9.3</b>
- Riu	201.2	150.4	50.8	50.1	0.8
- Robinson	0.9	-3.2	4.1	4.2	-0.2
- Blue Diamond <sup>2</sup>	35.9	31.6	4.3	4.5	-0.2
- Other	-29.9	-29.1	-0.8	8.9	-9.7
<b>Cruises</b>	<b>104.5</b>	<b>15.0</b>	<b>89.6</b>	<b>88.7</b>	<b>0.9</b>
- TUI Cruises <sup>2</sup>	72.3	26.0	46.3	46.3	0.0
- Marella Cruises	32.3	-11.0	43.3	42.4	0.9
<b>TUI Musement</b>	<b>-27.1</b>	<b>-26.2</b>	<b>-0.9</b>	<b>1.5</b>	<b>-2.5</b>
<b><i>Holiday Experiences</i></b>	<b>285.5</b>	<b>138.4</b>	<b>147.0</b>	<b>157.9</b>	<b>-10.9</b>
- Northern Region	-215.3	-269.5	54.2	61.3	-7.1
- Central Region	-87.8	-131.1	43.3	44.1	-0.8
- Western Region	-118.4	-102.1	-16.2	-15.5	-0.7
<b><i>Markets &amp; Airlines</i></b>	<b>-421.5</b>	<b>-502.4</b>	<b>80.9</b>	<b>89.5</b>	<b>-8.6</b>
All other segments	-46.7	-31.3	-15.3	-15.4	0.1
<b>TUI Group</b>	<b>-182.7</b>	<b>-395.3</b>	<b>212.6</b>	<b>232.0</b>	<b>-19.4</b>





# Financing facilities and support packages overview per 31 March 2024

	Instrument	Facility €m	Utilisation €m	Debt/equity	Maturity date
<b>Bank facilities</b>	Banks RCF (unsecured)	1,454	Undrawn	Debt	July 2026
		190	Guarantee line	-	
	KfW RCF (unsecured)	550	Undrawn	Debt	
	Schuldschein	242	-	Debt	July 2025/28
<b>Bonds</b>	Senior notes (sustainability-linked)	500	-	Debt	March 2029
	Convertible bonds (incl. tap issue)	590	-	Debt / Equity-Linked	April 2028 <sup>1</sup>
<b>Lease liabilities</b>	Lease liabilities	2,718 <sup>2</sup>	-	Debt	Various



# Movement in Net Debt

## FY23 H1 to FY24 H1

In €m	FY24 H1 IFRS 16	FY23 H1 IFRS 16	YoY Δ
Opening net debt as at 1 October	-2,106	-3,436	1,330
FCF after Dividends	-862	-747	-115
Non cash additions <sup>1</sup>	-98	-80	-18
Other	-24	67	-91
<b>Closing Net Debt</b>	<b>-3,091</b>	<b>-4,196</b>	<b>1,106</b>

In €m	FY24 H1 IFRS 16	FY23 H1 IFRS 16	YoY Δ
<b>Financial liabilities</b>	<b>-4,792</b>	<b>-5,829</b>	<b>1,037</b>
- Lease liabilities under IFRS16	-2,718	-2,835	116
- Senior Notes	-488	0	-488
- Bond with warrant	0	-61	61
- Convertible Bond	-548	-537	-11
- Liabilities to banks	-1,003	-2,345	1,342
- Other liabilities	-35	-51	16
<b>Cash &amp; Bank Deposits</b>	<b>1,701</b>	<b>1,632</b>	<b>69</b>
<b>Net debt</b>	<b>-3,091</b>	<b>-4,196</b>	<b>1,106</b>
- Net Pension Obligation	-630	-507	-123
<i>Memo: Lease liabilities</i>			
- Aircraft	-1,947	-2,190	243
- Hotels	-242	-243	0
- Ships	-245	-136	-110
- Other	-284	-267	-17
<i>Memo: Liabilities to banks</i>			
- RCF	-2	-1,440	1,438
- SSD	-245	-430	184
- Asset Financing	-606	-476	-130
- Other loans	-150		-150

## COMMENTS

- **As at 31/03/24:**
  - Cash RCF - €0.0bn of €1.5bn utilised
  - KfW RCF - €0.0bn of €0.6bn utilised
  - With the proceeds from the capital increase, TUI has **repaid the SPI & Bond with warrant to WSF** on 27 April 2023. With the proceeds from Senior Notes issuance, TUI has further reduced the size of the undrawn **KfW credit line to €550m** per end of March 2024.



# Movement in Net Debt

## FY24 Q1 to FY24 H1

In €m	FY24 H1 IFRS 16	FY24 Q1 IFRS 16	QoQ Δ
Opening net debt as at 1 October	-2,106	-2,106	0
FCF after Dividends	-862	-1,835	973
Non cash additions <sup>1</sup>	-98	-78	-20
Other	-24	37	-61
<b>Closing Net Debt</b>	<b>-3,091</b>	<b>-3,983</b>	<b>893</b>

In €m	FY24 H1 IFRS 16	FY24 Q1 IFRS 16	QoQ Δ
<b>Financial liabilities</b>	<b>-4,792</b>	<b>-5,778</b>	<b>986</b>
- Lease liabilities under IFRS16	-2,718	-2,789	71
- Senior Notes	-488	0	-488
- Convertible Bond	-548	-538	-10
- Liabilities to banks	-1,003	-2,413	1,410
- Other liabilities	-35	-38	3
<b>Cash &amp; Bank Deposits</b>	<b>1,701</b>	<b>1,795</b>	<b>-93</b>
<b>Net debt</b>	<b>-3,091</b>	<b>-3,983</b>	<b>893</b>
- Net Pension Obligation	-630	-645	15
<i>Memo: Lease liabilities</i>			
- Aircraft	-1,947	-2,012	65
- Hotels	-242	-244	2
- Ships	-245	-254	9
- Other	-284	-279	-5
<i>Memo: Liabilities to banks</i>			
- RCF	-2	-1,442	1,441
- SSD	-245	-246	1
- Asset Financing	-606	-624	19
- Other loans	-150	-100	-50

## COMMENTS

- **As at 31/03/24:**
  - Cash RCF - €0.0bn of €1.5bn utilised
  - KfW RCF - €0.0bn of €0.6bn utilised
  - With the proceeds from Senior Notes issuance, TUI has further reduced the size of the undrawn **KfW credit line to €550m** per end of March 2024.



# Recap capital allocation framework – our priorities

1

## Drive profitable growth



- Grow profits & cash flow
- Disciplined capital investments in asset right & JV growth

2

## Balance sheet



- Return / debt finance remaining KfW facility
- Return to credit rating in line with pre-pandemic rating of BB/Ba levels
- Mid-term net leverage strongly below 1.0x

3

## Become ready to define dividend strategy







## **ANALYST AND INVESTOR ENQUIRIES**

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## **FINANCIAL CALENDAR**

**15 May 2024**  
**14 August 2024**  
**11 December 2024**

**FY24 Half-Year Results**  
**FY24 Q3 Results**  
**FY24 Annual Report**