TUI GROUP INVESTOR PRESENTATION Barclays Leisure, Transport & Business Services Conference 2024 12 March 2024

FORWARD-LOOKING STATEMENTS

This presentation contains a number of statements related to the future development of TUI. These statements are based both on assumptions and estimates. Although we are convinced that these future-related statements are realistic, we cannot guarantee them, for our assumptions involve risks and uncertainties which may give rise to situations in which the actual results differ substantially from the expected ones. The potential reasons for such differences include market fluctuations, the development of world market fluctuations, the development of world market commodity prices, the development of exchange rates or fundamental changes in the economic environment. TUI does not intend or assume any obligation to update any forward-looking statement to reflect events or circumstances after the date of these materials.



















TUI integrated business model will unlock significant value





TUI is becoming a growing, scalable and global tourism business with ambitious profitability targets



Global Travel & Tourism market set for growth above GDP¹



TUI of tomorrow will unlock significant value by rollout of the global platform thus capturing the customer lifetime value



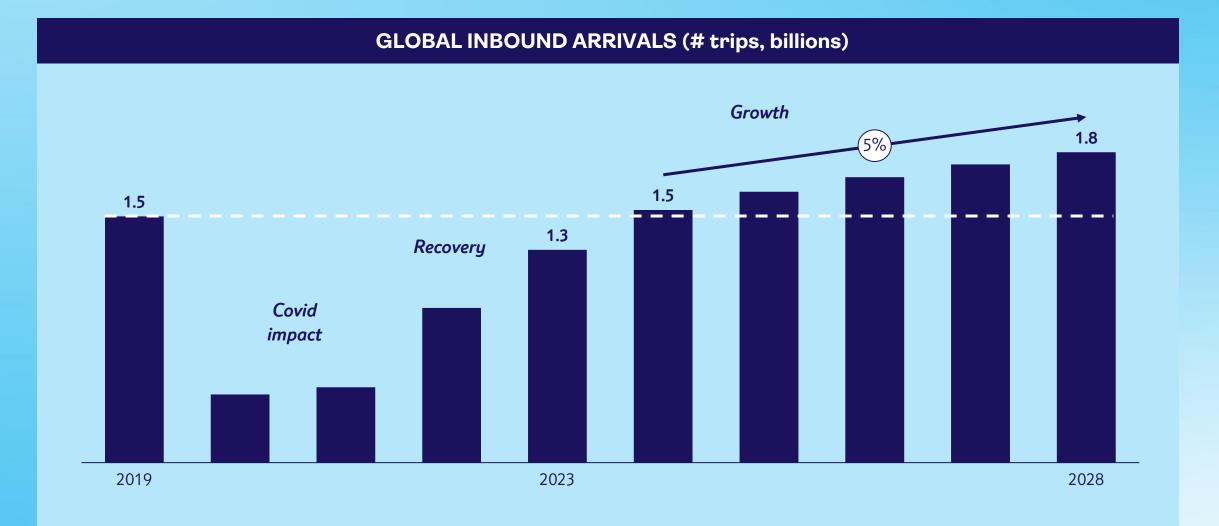
Strong progress with our sustainability initiatives, on track to deliver 2030 SBTi targets



Ambitious Und. EBIT growth targets defined: FY24 at least +25%; mid-term CAGR c. 7-10%

Together we deliver "EXCELLENCE IN LEISURE EXPERIENCES"

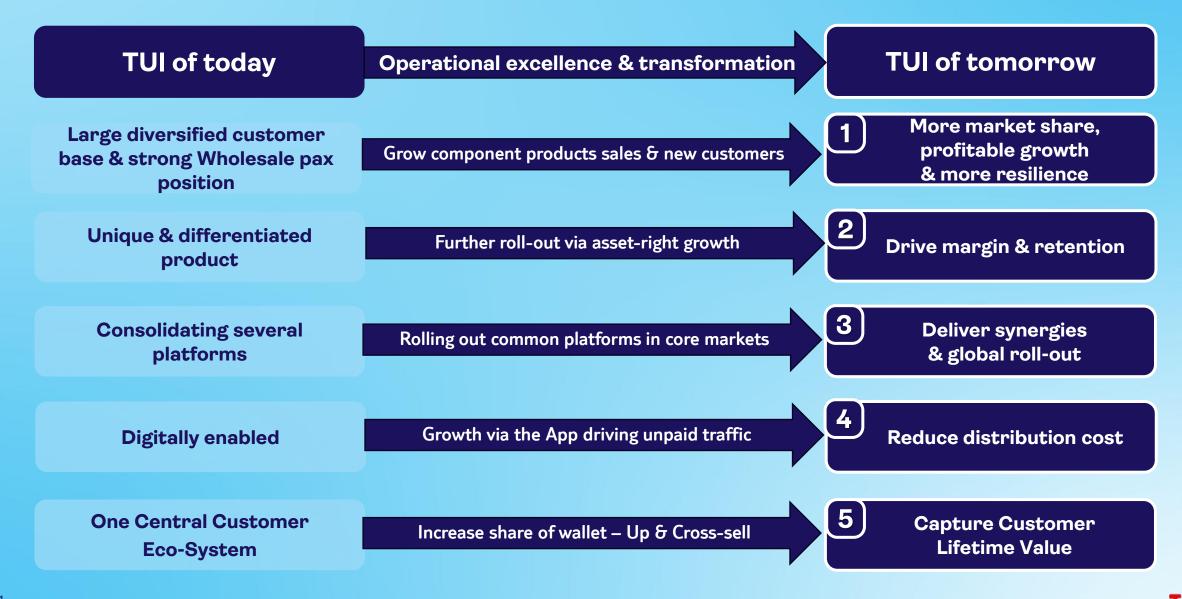
Travel & Tourism market set for growth above GDP



TUI well positioned to capture market growth opportunities with consumers continuing to prioritise holidays

Ma	arket Growth ¹	Travel is a Mega Trend		
HOTELS	>5%	Favourable demographic supported by high disposable income and longevity		
CRUISE	>5%	Experiences – the new lifestyle & global trend in travel		
TOURS &	50/	According to a recent external consumer survey:		
	>5%	Consumers expected to continue prioritising holidays abroad ahead of other forms of		
PACKAGE & COMPONENTS		discretionary spend		
Dynamic Pax. & Components	>5%	Higher share of typical package holiday customers anticipated to go on a package		
Wholesale Pax	c. 1%	holiday vs. last year		

The TUI of tomorrow will unlock significant value



Markets & Airlines - More market share with new products tapping new customer segments





Building **Blocks**

- Dynamic Packaging
- Accommodation-Only
- Flight-Only
- Ancillaries
 - Car Rentals



- Smart Tanners
- Home & Aways
- Senior Service

+ Travelistas

+ Energised Adventurers

Growth target

- \succ Leveraging our strong market positions Driving efficiencies & margins through scaling platforms
- Grow Wholesale Package by c. 1% CAGR in line with market \geq
- Grow Dynamic Packaging by low double-digit CAGR
- Grow Share of App Sales by mid double-digit CAGR

Holiday Experiences – We are accelerating further growth via asset-right strategy



2

Drive margin &

retention

Strong Customer Satisfaction across the entire customer journey

•

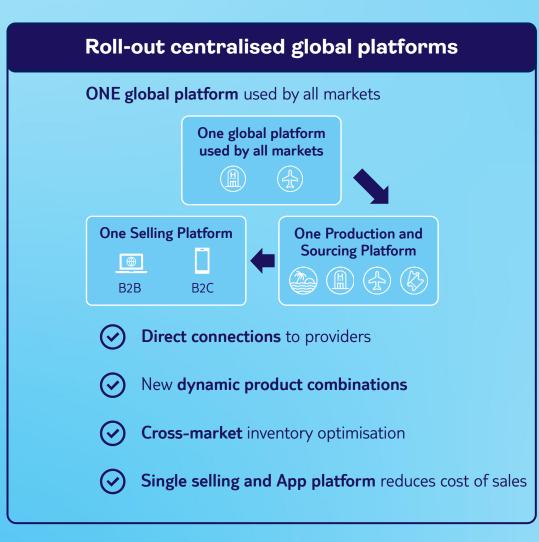


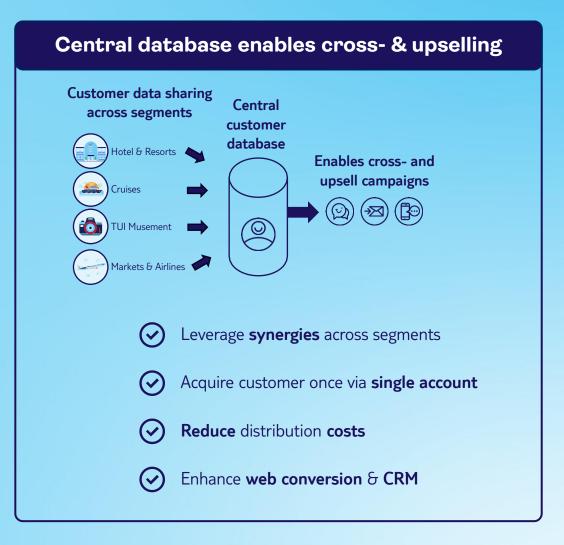
Drive margin & retention



- Strong NPS with CSAT improving across all consumer touchpoints driven by our continued focus on quality
- Av. customer age 47 years for ٠ M&A segment & higher share of customers in middle/high income brackets
- **High share of couples & families** • who continue to prioritise holidays

Bringing more customers into TUI's central ecosystem improves efficiency whilst enhancing the customer experience





3

Deliver synergies

& global roll-out

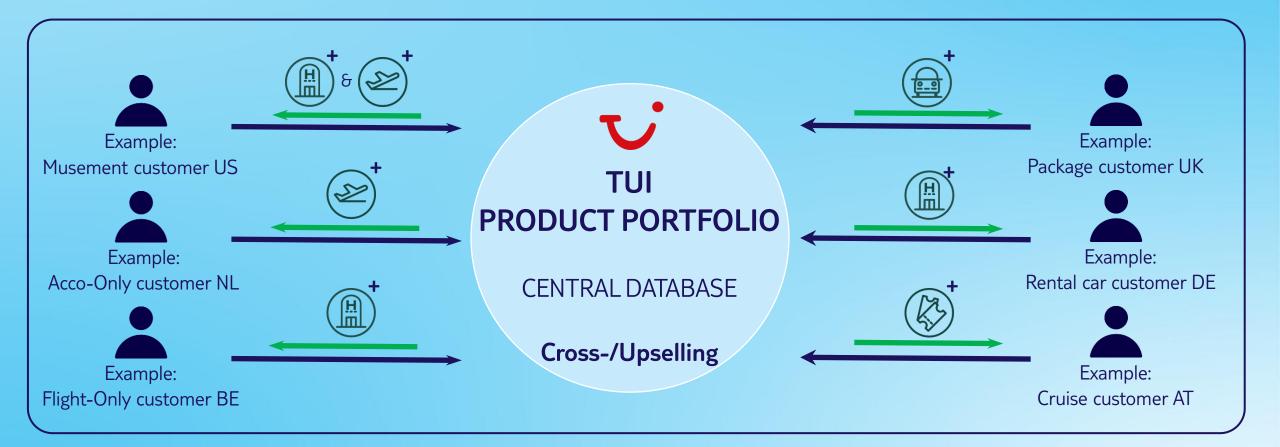
15 1 App penetration for package holiday departures in FY23

Growth via the App drives unpaid traffic, delivering distribution cost savings in the mid-term





One Central Customer Ecosystem accelerates cross- & upselling to capture the Customer Lifetime Value

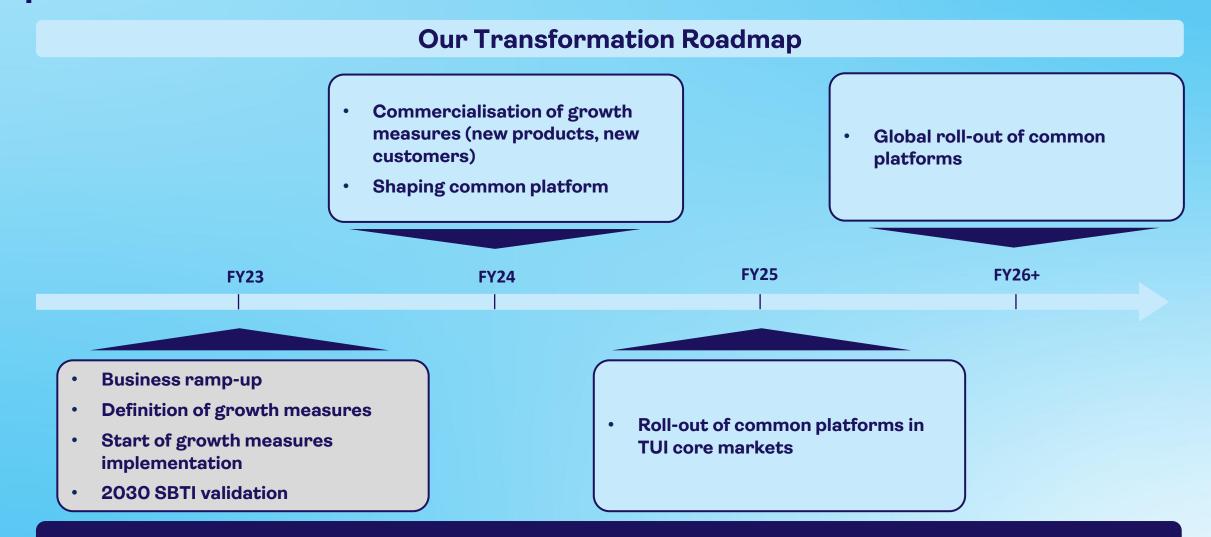


5

Capture Customer

Lifetime Value

Building the TUI of tomorrow – more agile, more cost-efficient with higher speed to market...



... to capture the Customer Lifetime Value

TUI Sustainability Agenda: Reduce our environmental footprint significantly, maximise the socio-economic impact of tourism





People

- Buy local first
- Community for changemakers
- Socially fair
- Upskilling
- Support TUI Care Foundation



- 🕅 Planet
- Emission reduction roadmaps
- Green & clean energy sources
- Circular business
- Water management
- Biodiversity





- Destination Co-Lab
- Empowering consumers
- Driving certification
- Green tech & data-driven
- Net-zero travel accelerator

Milestone 2030 with firm commitments and roadmaps for emission reductions. On our way to net-zero emissions and a circular business by 2050 the latest.



Record FY24 Q1 performance, Group Und. EBIT with €6m positive for the first time



FY24 Q1 delivered record revenues of €4.3bn & significant improvement in Und. EBIT of +€159m across the business



Bookings continuing positive momentum vs. PY (W23/24 +8%; S24 +8%) **with higher ASP** (both seasons +4%), highlighting strong consumer demand for our travel products

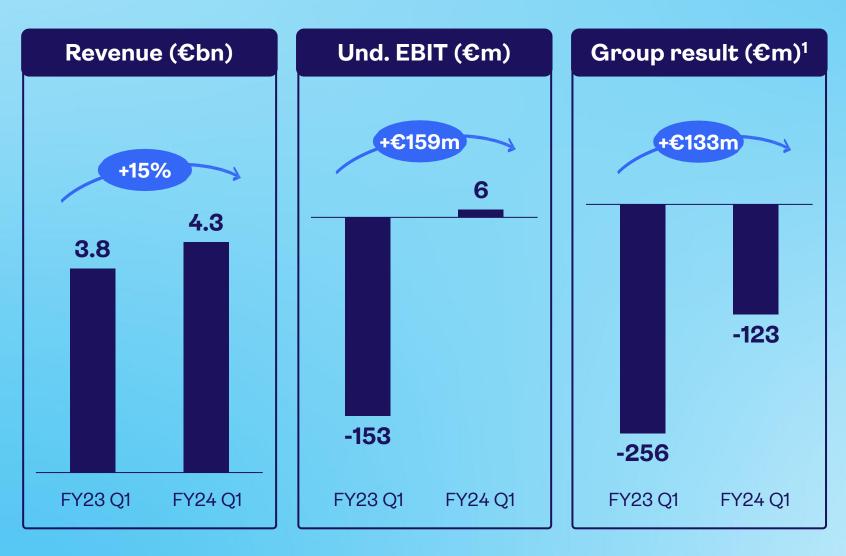


Based on the strong performance in Q1 as expected – we reconfirm our guidance: FY24 Und. EBIT to increase by at least 25%



Strategic initiatives driving significant transformation – positioning us well for profitable growth

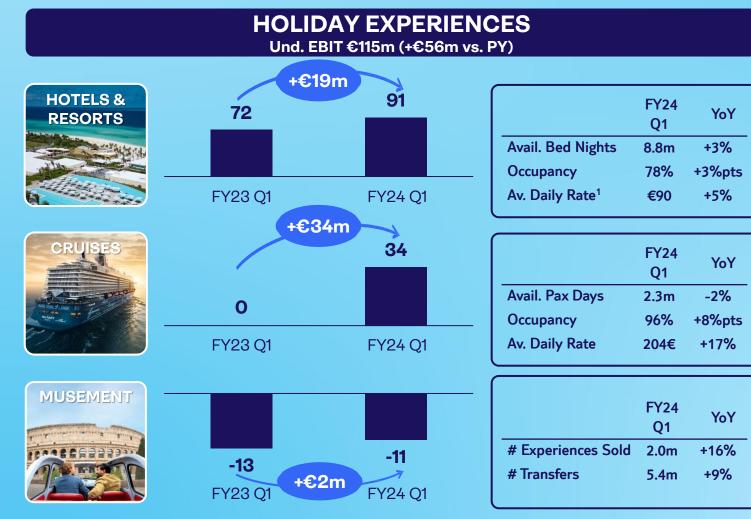
Q1 performance puts TUI well on track to deliver FY24 Guidance





22 1 Group result after minorities

FY24 Q1 – HEX Und. EBIT doubled plus M&A strong operational improvement & hedging benefits



MARKETS & AIRLINES Und. EBIT -€96m (+€99m vs. PY)



	FY24 Q1	YoY
Departed Pax	3.5m	+6%
o/w Dynamic Package	0.6m	+24%
App Sales	6.6%	+36.6%
Load Factor	86%	+1%pts

23 Due to the re-segmentation of Future Markets from All other segments to Hotels & Resorts, TUI Musement and Central Region in Q3 FY23, the Q1 FY23 figures have been adjusted | 1 Board and lodging revenue divided by Occupied Bed Nights (Group owned and leased hotels)

FY24 Q1 Und. EBIT positive for the first time



ln €m	FY24 Q1	FY23 Q1
Revenue	4,303	3,751
Underlying EBIT	6	-153
Adjustments	-6	-6
EBIT	0	-159
Net interest expense	-103	-114
EBT	-103	-273
Income taxes	20	41
Group result cont. operations	-84	-232
Minority interest	-39	-24
Group result after minorities	-123	-256
Underlying EPS (€)	-0.27	-1.01

FY24 Q1 – Improved FCF & strong reduction in Net Debt of €1.3bn YoY

Cash Flow					
In €m FY24 Q1 FY23 Q					
Underlying EBITDA	209	58			
Operating Cash flow	-1,715	-1,793			
Free Cash flow after dividends	-1,835	-1,959			
Total Cash Flow	-339	-184			



Net Debt					
In €bn	FY24 Q1 IFRS 16	FY23 Q1 IFRS 16	ΥοΥ Δ		
Financial liabilities	-5.8	-6.9	1.0		
- Lease liabilities under IFRS16	-2.8	-2.9	0.1		
- Bond with warrant	0.0	-0.1	0.1		
- Convertible Bond	-0.5	-0.5	0.0		
- Liabilities to banks	-2.4	-3.3	0.9		
- Other liabilities	0.0	-0.1	0.0		
Cash & Bank Deposits	1.8	1.6	0.2		
Net debt	-4.0	-5.3	1.3		

Recap capital allocation framework – our priorities

Drive profitable growth

- Grow profits & cash flow
- Disciplined capital investments in asset right & JV growth

Balance sheet

- Return / debt finance remaining KfW facility
- Return to credit rating in line with pre-pandemic rating of BB/Ba levels
- Mid-term net leverage strongly below 1.0x

3

Become ready to define dividend strategy



TUI successfully places €500m sustainability-linked senior notes in March 24

Transaction Overview		
Total Volume	• €500m	
Maturity date	March 2029	
Coupon	• 5.875%, payable semi-annually	
Issue Price	• 98.93%	
Sustainability KPI	• Airline CO2e-Emissions Intensity ¹	
Issue Rating	• B+/B1 (S&P/Moody's)	
Use of Proceeds	 Reduce size of KfW credit line to €550m Repay existing liabilities & cover expenses associated with bond 	

27 1 Reduce CO₂e per Revenue Passenger Kilometer by at least 11% until end of FY26 (from a 2019 baseline); coupon step up by 25 basis points per annum for the remaining term in case sustainability target not achieved





Consumers continue to prioritise spending on Travel & Holidays

December '23 YoY spend growth¹



Travel outperformed all other categories as consumers book more getaways



14.1% Growth in spend in overall Travel



1 in 7¹

Consumers say they plan to take more holidays in 2024 than they have in recent years

11%¹

Consumers have been saving in 2023 so that they can afford bigger holidays in 2024

Tui.co.uk & tui.com were the most visited package holiday web sites in Q1² with 38% and 70% share³

29 1 Source: Barclays UK Consumer Spending Report December, accessed via https://www.barclayscorporate.com/ on 15 Jan 2024 | 2 Source: Similarweb web traffic panel service; tui.co.uk includes firstchoice.co.uk | 3 Ave. Share % against 3 key competitors in UK and 4 in GER



Bookings well ahead +8% vs. PY supported by +4% higher prices

Winter Bookings				
• W23/24 87% sold, in line with PY				
• ASP continues to be higher across our key markets		W23/24 vs. W22/23		
• UK +10% YoY; 84% sold	BOOKINGS ¹	+8%		
• Germany +8% YoY; 87% sold	ASP	+4%		
 Bookings also up in all other markets 				
 Summer Bookings Programme 32% sold, in line with PY 	S			
 UK +3% YoY; c. 41% sold 		S24 vs. S23		
• Germany +15% YoY; c. 32% sold	BOOKINGS ¹	+8%		
• All other markets also with a promising early booking profile with strong ASP	ASP	+4%		
Flexibility to shift capacity from eastern to western				

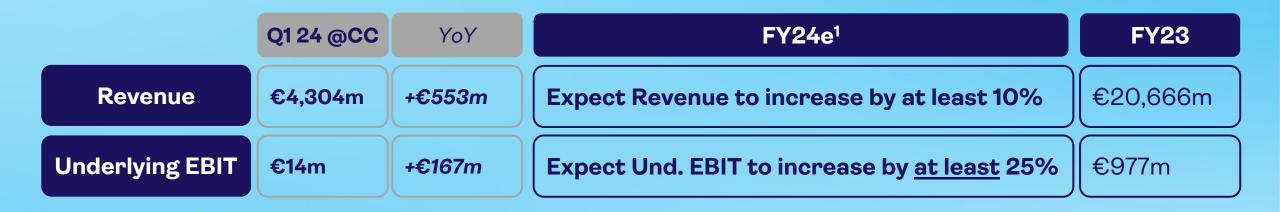
Holiday Experiences – Trading remains well on track to deliver in line with expectations





31 1 2024 trading data (excluding Blue Diamond) as of 4 February 2024 compared to 2023 trading data

FY24 Guidance





FY24 Und. EBIT Guidance

	Q1 24 @CC	YoY	FY24e ¹	FY23
Hotels & Resorts	€94m	+€23m	Moderate growth based on strong occupancy levels & footprint	€549m
Cruise	€34m	+€34m	Significant growth based on recovered occupancies & new ship delivery	€236m
TUI Musement	-€9m	+€5m	While investing into further growth, continue to return towards 2019 levels of €56m	€36m
Markets & Airlines	-€93m Majority o benefit	+€102m of hedging realised	 > Significant growth > Recovery to 2019 pax levels² supported by Dynamic Packaging & Component sales > Over €100m benefit from normal hedging 	€241m
Group	€14m	+€167m	Expect Und. EBIT to increase by <u>at least</u> 25%	€977m

FY24 Modelling Assumptions





Let's unlock the value through transformation

Improve profitability & margin	Accelerate profitable growth	Karengthen Balance Sheet	Focus on Cash Flow	
OUR FY24 GUIDANCE ¹		OUR MID-TERM AMBITIONS ¹		
 Expect Und. EBIT to increase by at least 25% Slight improvement of Net Debt 		 Und. EBIT growth c. 7-109 Target Net Leverage² str Return to credit rating in rating of BB / Ba territor 	rongly below 1.0x I line with pre-pandemic	

CREATING SHAREHOLDER VALUE

GROWING THE COMPANY WITHOUT GROWING OPERATIONAL LEVERAGE

35 1 Based on constant currency and within the framework of the macroeconomic and geopolitical uncertainties currently known, including developments in the Middle East | 2 Defined as net debt (Financial liabilities plus lease liabilities less cash & cash equivalents less other current financial assets) divided by Underlying EBITDA

Appendix

Income Statement - FY24 Q1 EBIT positive for the first time

In€m	FY24 Q1	FY23 Q1
Revenue	4,303	3,751
Underlying EBITDA	209	58
Depreciation & Amortisation	-203	-211
Underlying EBIT	6	-153
Adjustments (SDIs and PPA)	-6	-6
EBIT	0	-159
Net interest expense	-103	-114
EBT	-103	-273
Income taxes	20	41
Group result cont. operations	-84	-232
Minority interest	-39	-24
Group result after minorities	-123	-256
Basic EPS (€)	-0.24	-0.89
Underlying EPS (€)	-0.27	-1.01

REVENUE

Record Q1 revenue at €4.3bn, up 15% with all segments contributing

UNDERLYING EBIT

• Record Q1 EBIT at €6m, a significant improvement of +€159m across the businesses

ADJUSTMENTS

- Adjustments mainly relate to PPA costs
- FY24 assumption confirmed¹: -€25m to -€35m

NET INTEREST

- YoY reduced interest costs mainly due to lower RCF drawings
- FY24 assumption confirmed¹: -€410m to -€440m

INCOME TAXES

In line with our assumption of an underlying effective tax rate of ~18% for FY24



Cash Flow Statement - Improved Free Cash Flow YoY

ln€m	FY24 Q1	FY23 Q1
Underlying EBITDA	209	58
Adjustments	-1	0
Reported EBITDA	208	58
Working capital	-1,758	-1,689
Other cash effects	31	6
At equity income	-43	4
Dividends received (JV's, associates)	15	2
Tax paid	-54	-29
Interest (cash)	-84	-116
Pension contribution ${\mathfrak S}$ payments	-30	-29
Operating Cash flow	-1,715	-1,793
Net Investments	-44	-149
Free Cash flow	-1,759	-1,942
WSF SP I coupon payment	0	-17
Dividends from subs. to minorities	-76	0
Free Cash flow after Dividends	-1,835	-1,959
Cash flow from financing	1,496	1,775
o/w inflow from fin. Instruments ¹	1,720	1,984
o/w outflow from fin. Instruments ²	-224	-209
Total Cash Flow	-339	-184

WORKING CAPITAL

• Outflow in line with seasonal working capital swing and prior year

CASH INTEREST

- YoY decrease mainly due to lower RCF drawings and non-repeat of PY SP I coupon payment; KfW backup facility not drawn
- FY24 assumption confirmed³: -€330m to -€350m

NET INVESTMENTS

- YoY improvement due to lower gross capex and higher disposal proceeds
- FY24 assumption confirmed³: -€475m to -€525m, excl. c.-€75m impact from new additional RIU JV

DIVIDENDS FROM SUBSIDARIES TO MINORITIES

• Includes additional €75m for new RIU JV – impact net investments expected in Q2

TOTAL CASH FLOW

- Mainly driven by seasonal working capital outflow, financed by RCF drawings
- Cash Flow from financing includes c.€0.15bn asset & lease amortisation

Strong reduction in Net Debt of €1.3bn

FY24 Q1 vs FY23 Q1					
In €bn		FY24 Q1 IFRS 16	FY23 Q1 IFRS 16	ΥοΥ Δ	
Financial liabilities		-5.8	-6.9	1.0	
- Lease liabilities under IFRS16		-2.8	-2.9	0.1	
- Bond with warrant		0.0	-0.1	0.1	
- Convertible Bond		-0.5	-0.5	0.0	
- Liabilities to banks		-2.4	-3.3	0.9	
- Other liabilities		0.0	-0.1	0.0	
Cash & Bank Deposits		1.8	1.6	0.2	
Net debt		-4.0	-5.3	1.3	
- Net Pension Obligation		-0.6	-0.5	-0.1	
Memo: Lease liabilities	- Aircraft	-2.0	-2.3	0.3	
	- Other	-0.8	-0.7	-0.1	
Memo: Liabilities to banks	- RCF	-1.4	-2.4	1.0	
	- SSD	-0.2	-0.4	0.2	
	- Asset Financing	-0.6	-0.4	-0.2	
	- Other loans	-0.1	-	-0.1	
Silent Participation I (Equity)		-	-0.4	0.4	



FY24 Q1 Revenue by Segment (excludes Intra-Group Revenue and JVs/associates)¹

In €m	FY24 Q1	FY23 Q1	Change incl FX	Change excl FX	ΔFX
Hotels & Resorts	251.7	210.9	40.8	41.8	-1.1
- Riu	211.7	174.1	37.6	37.8	-0.1
- Robinson	24.4	22.8	1.6	1.7	-0.1
- Blue Diamond ²	0.0	0.0	0.0	0.0	0.0
- Other	15.6	14.0	1.6	2.4	-0.8
Cruises	166.8	115.2	51.6	50.9	0.7
- TUI Cruises ²	0.0	0.0	0.0	0.0	0.0
- Marella Cruises	166.8	115.2	51.6	50.9	0.7
TUI Musement	194.9	159.7	35.2	38.6	-3.4
Holiday Experiences	613.4	485.9	127.5	131.3	-3.8
- Northern Region	1,441.5	1,343.1	98.3	105.1	-6.8
- Central Region	1,633.5	1,385.0	248.4	239.1	9.3
- Western Region	612.6	534.9	77.7	77.7	0.0
Markets & Airlines	3,687.6	3,263.1	424.4	422.0	2.4
All other segments	1.6	1.5	0.1	0.1	0.0
TUI Group	4,302.5	3,750.5	552.0	553.3	-1.3

FY24 Q1 Underlying EBITDA by Segment¹

In €m	FY24 Q1	FY23 Q1	Change incl FX	Change excl FX	ΔFX
Hotels & Resorts	136.2	121.7	14.5	18.7	-4.2
- Riu	124.1	90.1	34.0	34.3	-0.3
- Robinson	13.7	16.7	-3.0	-2.9	-0.1
- Blue Diamond ²	0.8	4.5	-3.7	-3.9	0.2
- Other	-2.3	10.4	-12.7	-8.7	-4.0
Cruises	56.7	17.9	38.8	38.6	0.2
- TUI Cruises ²	28.6	7.6	21.1	21.1	0.0
- Marella Cruises	28.1	10.4	17.7	17.6	0.2
TUI Musement	-3.7	-7.4	3.7	5.5	-1.8
Holiday Experiences	189.3	132.2	57.0	62.9	-5.9
- Northern Region	22.8	-43.2	66.0	69.9	-3.9
- Central Region	26.5	-3.4	29.9	30.9	-1.0
- Western Region	-12.4	-7.2	-5.3	-3.6	-1.6
Markets & Airlines	36.9	-53.8	90.6	97.2	-6.6
All other segments	-17.6	-20.2	2.6	2.5	0.1
TUI Group	208.5	58.3	150.3	162.7	-12.4

41 1 Table contains rounding effects | 2 Blue Diamond consolidated at equity, Mein Schiff and Hapag-Lloyd Cruises are consolidated at equity within TUI Cruises JV

FY24 Q1 Underlying EBIT by Segment¹

In €m	FY24 Q1	FY23 Q1	Change incl FX	Change excl FX	ΔFX
Hotels & Resorts	90.7	71.6	19.0	22.7	-3.7
- Riu	97.4	63.5	33.9	34.1	-0.2
- Robinson	5.1	7.6	-2.5	-2.4	-0.1
- Blue Diamond ²	0.8	4.5	-3.7	-3.9	0.2
- Other	-12.6	-3.9	-8.6	-5.0	-3.7
Cruises	34.5	0.2	34.3	34.2	0.1
- TUI Cruises ²	28.6	7.6	21.1	21.1	0.0
- Marella Cruises	5.9	-7.4	13.2	13.2	0.1
TUI Musement	-10.7	-13.5	2.8	4.6	-1.8
Holiday Experiences	114.5	58.3	56.2	61.6	-5.4
- Northern Region	-50.4	-122.0	71.5	72.9	-1.4
- Central Region	1.3	-29.0	30.3	31.0	-0.6
- Western Region	-46.6	-43.7	-2.9	-2.2	-0.7
Markets & Airlines	-95.7	-194.6	98.9	101.7	-2.7
All other segments	-12.8	-16.7	3.8	3.8	0.1
TUI Group	6.0	-153.0	159.0	167.0	-8.0

42 1 Table contains rounding effects | 2 Blue Diamond consolidated at equity, Mein Schiff and Hapag-Lloyd Cruises are consolidated at equity within TUI Cruises JV

FY23 12M Revenue by Segment (excludes Intra-Group Revenue and JVs/associates)¹

In €m	FY23 12M	FY22 12M	Change incl FX	Change excl FX	ΔFX
Hotels & Resorts	1,032.5	806.2	226.3	196.9	29.4
- Riu	803.1	587.0	216.1	183.7	32.4
- Robinson	113.6	111.8	1.7	1.9	-0.1
- Blue Diamond ²	0.0	0.0	0.0	0.0	0.0
- Other	115.8	107.4	8.5	11.3	-2.9
Cruises	656.0	331.5	324.5	340.2	-15.7
- TUI Cruises ²	0.0	0.0	0.0	0.0	0.0
- Marella Cruises	656.0	331.5	324.5	340.2	-15.7
TUI Musement	770.0	578.4	191.6	191.4	0.2
Holiday Experiences	2,458.5	1,716.0	742.5	728.6	13.9
- Northern Region	7,722.9	6,320.2	1,402.6	1,612.4	-209.7
- Central Region	7,329.7	5,787.3	1,542.5	1,502.3	40.2
- Western Region	3,142.8	2,712.6	430.2	430.2	0.0
Markets & Airlines	18,195.4	14,820.1	3,375.3	3,544.9	-169.5
All other segments	11.9	8.8	3.1	3.1	0.0
TUI Group	20,665.9	16,544.9	4,120.9	4,276.5	-155.6

FY23 12M Underlying EBITDA by Segment¹

ln €m	FY23 12M	FY22 12M	Change incl FX	Change excl FX	ΔFX
Hotels & Resorts	734.4	651.1	83.3	89.8	-6.5
- Riu	482.4	395.2	87.2	73.4	13.7
- Robinson	83.4	84.5	-1.0	-1.5	0.5
- Blue Diamond ²	30.9	49.8	-18.8	-20.5	1.6
- Other	137.7	121.6	16.0	38.4	-22.3
Cruises	301.5	55.4	246.1	247.9	-1.8
- TUI Cruises ²	174.2	41.4	132.8	132.8	0.0
- Marella Cruises	127.3	13.9	113.3	115.1	-1.8
TUI Musement	62.9	49.2	13.7	22.0	-8.3
Holiday Experiences	1,098.7	755.6	343.1	359.7	-16.6
- Northern Region	356.0	213.2	142.8	123.0	19.8
- Central Region	184.2	180.5	3.7	-0.2	3.9
- Western Region	220.4	109.7	110.7	107.3	3.3
Markets & Airlines	760.8	503.5	257.3	230.2	27.1
All other segments	-84.3	-34.5	-49.8	-50.2	0.4
TUI Group	1,775.3	1,224.6	550.7	539.8	10.9

44

FY23 12M Underlying EBIT by Segment¹

In €m	FY23 12M	FY22 12M	Change incl FX	Change excl FX	ΔFX
Hotels & Resorts	549.5	480.3	69.2	76.5	-7.3
- Riu	378.9	304.1	74.8	63.9	10.9
- Robinson	53.2	54.0	-0.7	-0.8	0.0
- Blue Diamond ²	30.9	49.8	-18.8	-20.5	1.6
- Other	86.5	72.5	14.0	33.8	-19.8
Cruises	236.0	0.8	235.3	234.9	0.4
- TUI Cruises ²	174.2	41.4	132.8	132.8	0.0
- Marella Cruises	61.9	-40.7	102.5	102.2	0.4
TUI Musement	36.0	23.7	12.3	20.6	-8.3
Holiday Experiences	821.5	504.7	316.8	332.0	-15.2
- Northern Region	71.5	-101.6	173.0	153.7	19.4
- Central Region	88.1	74.6	13.5	10.4	3.1
- Western Region	81.1	-31.5	112.6	110.7	2.0
Markets & Airlines	240.6	-58.6	299.1	274.7	24.4
All other segments	-84.8	-37.4	-47.4	-47.4	0.0
TUI Group	977.2	408.7	568.5	559.3	9.2

45 1 Table contains rounding effects | 2 Blue Diamond consolidated at equity, Mein Schiff and Hapag-Lloyd Cruises are consolidated at equity within TUI Cruises JV

Financing facilities and support packages overview per 31 December 2023

	Instrument	Facility €m	Utilisation €m	Debt/equity	Maturity date
Parks DCE (unsequined)		1,454	1,442	Debt	
Bank	Banks RCF (unsecured) Bank		Guarantee line	-	July 2026
facilities	KfW RCF (unsecured)	1,050	Undrawn	Debt	
	Schuldschein	242	-	Debt	July 2025/28
Bonds	Convertible bonds (incl. tap issue)	590	-	Debt / Equity-Linked	April 2028 ¹
Lease liabilities	Lease liabilities	2,789 ²		Debt	Various

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FINANCIAL CALENDAR

15 May 2024 14 August 2024 11 December 2024 FY24 Half-Year Results FY24 Q3 Results FY24 Annual Report