

SUSTAINABILITY IN TOURISM

TUI CONTINUES TO LEAD

As one of the world's leading travel groups, we have been sustainability pioneers over the past decades. With our new Sustainability Agenda, we are continuing to transform the industry and set examples in all aspects of sustainable tourism. On our path to achieving net-zero greenhouse gas emissions across our operations, TUI has already set ambitious targets for key business areas by 2030. Each day, we are working on reducing emissions from travel, faster, bolder, and more ambitious than the industry's target of 2050.

Achieving our climate targets

TUI Group is going to reduce greenhouse gas emissions like never before in the coming years. Why are we convinced that we will achieve our targets? Because sustainability has been part of our corporate DNA for decades. Because we know what we need to do and we have already made considerable progress in recent years. Because our experts have developed clear roadmaps for reducing our emissions by 2030. These reduction targets have been approved by the independent Science Based Targets initiative (SBTi) – a collaboration by the UN Global Compact and WWF among others – to ensure that they are in line with the latest climate science. An overview of our emission reduction targets compared to 2019, with a focus on the business areas that represent 99 per cent of our emissions, and what we have achieved so far:

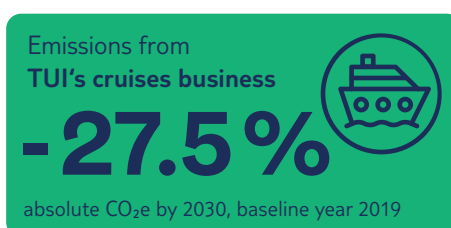
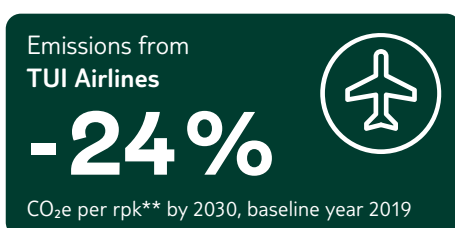
- Aviation: -24% CO₂e per revenue pax km* by 2030**
 The world's first leisure airline with validated science-based targets. Our airlines account for around 80 per cent of our greenhouse gas emissions. We are continuing the course we set more than a decade ago: Investments in state-of-the-art more efficient aircraft, the use of Sustainable Aviation Fuels (SAF), as well as operational efficiency measures. We have already been able to improve the relative carbon efficiency of our airlines by 18 per cent between 2008 and 2022. Today, we operate some of the most carbon-efficient aircraft.
- Cruises: -27.5% absolute CO₂e* by 2030**
 The world's first ocean cruise company with validated science-based targets. In seven years, TUI Cruises will offer

“At TUI, we see the sustainable transformation not as a threat, but as a real opportunity.”

climate-neutral cruise holidays. At the same time, we will reduce the absolute CO₂e emissions of our entire cruise fleet by more than a quarter. A unique commitment: no other cruise line has committed to an absolute reduction target. Green shore-side power supply, fuel-efficient optimisation of routes and the use of alternative fuels – such as sustainable biofuels, bio-LNG and green methanol – are all essential. Already we have achieved a 14% carbon efficiency improvement between 2015 and 2019.

- TUI Hotels & Resorts: Zero CO₂e* by 2030**
 Among the first leisure hotel companies with SBTs. We have committed to the SBTi to reduce emissions from our hotels by almost half (46.2 per cent). At the same time, we are working towards achieving an even more ambitious reduction target in this area – and to reduce emissions to zero as early as 2030. To achieve this, we will pursue more green energy through solar and wind power and implement energy-saving processes. →

Our Commitments



* CO₂-equivalents (CO₂e) are a unit for measuring the climate impact of the different greenhouse gases. In addition to carbon dioxide (CO₂), there are other greenhouse gases such as methane or nitrous oxide.

** Revenue Passenger Kilometers (RPK) or Revenue Passenger Miles (RPM)* is an aviation industry metric that indicates the number of kilometers traveled by paying passengers.

Sustainability Agenda

Our climate targets are embedded in the three building blocks of our Sustainability Agenda. First, **People (Empower to drive development)**: Tourism promotes development and prosperity, especially in developing and emerging countries. We want to make sure that local people benefit from tourism. The independent TUI Care Foundation, initiated and supported by TUI, strengthens economic participation with projects around the world and delivers educational initiatives. Second, **Planet (Reduce our footprint)**: In this focus area, we bundle all measures to achieve net-zero emissions in all our divisions and supply chains by 2050 at the latest, as well as our aim to

become a circular business. And third, **Progress (Accelerate the transformation)**: We want to build lighthouse projects for sustainable travel. An example is the Destination Co-Lab Rhodes, which TUI and the TUI Care Foundation are developing together with the Greek government, the government of the South Aegean Region and partners from science, the industry and civil society to develop Rhodes into a beacon for sustainable tourism, creating blueprints for other destinations.

Where political support is necessary

- **Supplement mandatory blending:** The EU is currently negotiating the comprehensive Fit for 55 package. For aviation, the package includes the mandatory blending of sustainable aviation fuels (SAF). This approach should be expanded and accelerated. The idea: there should be financial incentives to stimulate airlines to seek and take up more SAF, beyond the mandate. This will in turn help grow the SAF production market, to the benefit of all.
- **Define sustainability of marine fuels:** Cruise ships can use various low-emission fuels. However, a clear definition of which fuels are treated as zero (or low)-emission and thus excluded from the EU Emissions Trading System is overdue. This definition already exists for aviation. Low-emission fuels are the main driver for the sustainable transformation of aviation and shipping. Therefore, they should also be treated equally in emissions trading.
- **Boost production of alternative fuels:** Airlines and shipping companies around the world need more alternative fuels. Therefore, policymakers urgently need to create effective incentives to accelerate the production and market ramp-up of alternative green fuels. Europe should take on a pioneering role here.
- **Establish green energy infrastructure in ports:** Shore-side power is an integral part of the maritime energy transition. However, there are only twelve ports in Europe that offer shore-side power for larger cruise ships – it is crucial to expand the infrastructure. In addition, the ports must present green electricity concepts and predictable energy prices.

TUI's achievements show: We are serious about environmental and climate protection

For decades, we have been working on reducing the environmental impact of our business. We have already achieved significant results. Therefore, we are now even clearer where we need to focus to make further improvements and successfully meet our commitments. Overview of some of our achievements:

Airlines

Today, we operate some of the **most carbon-efficient aircraft.**



18% carbon efficiency improvement between 2008 – 2022



Cruises

14%



carbon efficiency improvement between 2015 – 2019

-83%



freshwater consumption per cruise passenger night between 2015 – 2022

Hotels and Resorts

In 2022, most TUI hotels are certified as sustainable by the Global Sustainable Tourism Council (GSTC). Our Achievements:



1,126 hotels with GSTC recognised certifications in 2022



7.9m customers in hotels certified as sustainable in 2022



1 of 4 of our TUI hotels use solar power from own facilities

TUI Group Contact

Corporate Office EU | Avenue de Cortenbergh 116 | B-1000 Brussels | Tel: +32 2 302 98 73

Mail: ralf.pastleitner@tui.com | tim.vanseveren@tui.be