

## TUI Group Airlines

### Carbon & Other Metrics Methodology and Calculations Explanatory Note FY 2019/20

#### Introduction

This document outlines the process for the collation and analysis of the carbon-efficiency data in the TUI Group Annual Report 2019/20 (FY19/20), including the basis of the underlying assumptions and the methodology applied to the calculations undertaken during the preparation of the report.

The methodology for the calculation of selected flight operations metrics was taken into account by PwC in their assurance procedures – please refer to PwC’s Independent Assurance Report via the following weblink: <http://www.tuiGroup.com/en-en/sustainability/reporting-downloads>

#### Background

EU law (Directive 2014/95/EU) requires large companies to publish regular reports on the social and environmental impacts of their activities. Companies are required to include non-financial statements in their annual reports from 2018 onwards, although TUI was an early adopter of this Directive and included a non-financial statement in their 2017 annual report.

The Directive does not currently require external verification of the quantitative data or qualitative statements within the non-financial statement. However, TUI Group has appointed audit firm PwC to verify both the absolute emissions from its 5 airlines and associated intensity metric (gCO<sub>2</sub>/Revenue Passenger Km).

#### Flight operations metrics

TUI Group calculated the following carbon efficiency performance metrics for the TUI Group Annual Report FY19/20 which were audited by PwC – see the actual table below with FY19/20 data. These metrics are also reported in TUI Group’s FY19/20 Annual Report. It is the data contained in the table below that PwC have specifically verified and to which PwC’s Independent Assurance Report relates.

<b>INTENSITY (RELATIVE) METRICS FY19/20 TUI Group</b>	<i>gCO<sub>2</sub>/Revenue Passenger Km (RPK)</i>	<i>gCO<sub>2</sub>e/Revenue Passenger Km (RPK)</i>
TUI Airways	65.5	66.1
TUI fly Belgium	75.1	75.9
TUI fly Germany	69.4	70.1
TUI fly Netherlands	66.4	67.1
TUI fly Nordic	66.1	66.8
<b>TUI Group Airlines</b>	<b>67.8</b>	<b>68.5</b>

<b>INTENSITY (RELATIVE) METRICS FY19/20 TUI Group</b>	<i>Total Fuel Consumption (in tons)</i>	<i>Revenue Fuel Consumption (in tons)</i>	<i>Specific Fuel Consumption (in litres per 100 pax revenue km)</i>
TUI Airways	310,636	299,089	2.60
TUI fly Belgium	124,035	112,219	2.98
TUI fly Germany	154,827	145,056	2.76
TUI fly Netherlands	90,871	83,978	2.63
TUI fly Nordic	68,026	65,449	2.62
<b>TUI Group Airlines</b>	<b>748,394</b>	<b>705,790</b>	<b>2.69</b>

<b>INTENSITY (RELATIVE) METRICS FY19/20 TUI Group</b>	<i>Total CO<sub>2</sub> emissions (in tons)</i>	<i>Total CO<sub>2</sub> emissions equivalent (in tons)</i>
TUI Airways	978,402	988,261
TUI fly Belgium	390,668	394,605
TUI fly Germany	487,653	492,567
TUI fly Netherlands	286,213	289,098
TUI fly Nordic	214,260	216,419
<b>TUI Group Airlines</b>	<b>2,357,195</b>	<b>2,380,949</b>

## Metrics used

All metrics are using data for the reporting period 01 October 2019 to 30 September 2020 (TUI Group's 2019-2020 financial year) using the following methodology:

- Individual airline total carbon emissions and relative [specific CO<sub>2</sub> and CO<sub>2</sub>e] carbon efficiency as well as TUI Group's total fuel burn and airlines CO<sub>2</sub> and CO<sub>2</sub>e averages for passenger flights were calculated.
- In addition to the key metrics, the indicators 'total fuel consumption' and 'specific fuel consumption in litres per 100 pax revenue km' are included in the assurance scope of

the auditor – PwC - for FY19/20.

- The methodology related to carbon disclosure used followed the protocols outlined in the BS EN 16258 – 2012, “*Methodology for calculation and declaration of energy consumption and GHG emissions of transport services (freight and passengers)*” document. This is essentially the methodology that Airlines with operations within the EU and beyond follow to comply with the EU’s Emissions Trading Scheme requirements.
- The UK Government’s Environment Department (DEFRA)’s GHG Conversion Factors for Company Reporting have been used – last issued in June 2020.
- As a German domiciled company and one operating under German Law when it comes to filing company accounts, TUI Group has now adopted this EU methodology [using the Great Circle Distance plus 95km for this reporting year (FY19/20)].

## Total passengers

Passenger numbers are derived from on-board reports signed by the flight’s commander, i.e. Flight Crew on-board. This information is fed into the TUI Group’s airlines operations database, for flights that actually occurred. All persons aboard the aircraft are included in the total passenger count (i.e. all male, female and child passengers and non-revenue passengers, such as crew on non-active duty); with the exception of active crew on duty and infants.

## Flights considered

TUI Group considered all flights conducted under TUI airline's flight number. In addition, it includes ferry flights (a flight is referred to as a ferry flight if it is done without passengers for revenue, rather than logistical, purposes).

However, there are a number of types of flight excluded. As follows:

- excluding sub-charters flying for a TUI airline;
- excluding sub-charters a TUI airline flies for other non TUI Group airlines;
- excluding positioning flights (a flight is referred to as a positioning flight if it is done without passengers for logistical, rather than revenue purposes); and
- excluding training, technical and all-cargo flights.

## Total fuel burn and carbon data calculations

The scope of TUI Group airlines’ carbon data is as follows:

- All flights conducted under each airline’s flight number including sub-charters flown for TUI Group airlines
- Excluding sub-charters TUI Group airlines fly for other airlines.

## Fuel Consumption

For each TUI Airline, fuel data is derived from on-board reports signed by the flight's commander. This information is fed into the TUI Group's airlines operations database, for flights that actually occurred. The fuel to be considered to calculate the CO<sub>2</sub> and CO<sub>2e</sub> efficiency is the fuel used from the moment the aircraft moves under its own or external power for the purpose of taking-off until the moment it comes to rest at the end of the flight (often referred to from "Off-block" to "On-block").

## Great Circle Distance (GCD)

The GCD is the shortest distance between two points on the surface of a sphere, measured along the surface of the sphere – i.e. the Earth. The methodology used by TUI Group's airlines to calculate this distance is based on officially published airport reference points (in the AIP – Aeronautical Information Publication); using the Vincenty Inverse formula with the Latitude/Longitude points based on the World Geodetic System WGS 84. As outlined and discussed in this document, for this reporting year (FY19/20), TUI Group has applied GCD plus 95km as prescribed by the EU Methodology (EN 16258 – 2012).

## Revenue Passenger Kilometre (RPK)

A Revenue Passenger Kilometre (km) for a flight is defined as:

- *gCO<sub>2</sub>/Revenue Passenger km value*  
This is calculated by taking the GCD plus 95km flown by an aircraft (in kilometres) for a given flight multiplied by the total number of passengers (using the logic of previous reporting years in order to show our improvements).
- *gCO<sub>2e</sub>/Revenue Passenger km value*  
This is calculated by taking the GCD plus 95km flown by an aircraft (in kilometres) for a given flight multiplied by the total number of passengers (using the logic of previous reporting years in order to show our improvements).

## Carbon dioxide efficiency factors for TUI Group's airline passengers

The carbon dioxide efficiency factor or co-efficient for TUI Group's airline passenger calculations is as follows:

- *gCO<sub>2</sub>/Revenue Passenger km value*  
A factor of 3.14967 tonnes of CO<sub>2</sub> per tonne of aviation turbine fuel burnt has been used. Source, DEFRA [UK] – June 2020, Version 01-00.

- *gCO<sub>2</sub>e/Revenue Passenger km value*  
A factor of 3.18141 tonnes of CO<sub>2</sub>e per tonne of aviation turbine fuel burnt has been used. This factor also includes indirect/"Well to Tank" emissions of Nitrogen Dioxide (N<sub>2</sub>O) and Methane (CH<sub>4</sub>), two of the six Kyoto gases that form the "CO<sub>2</sub> equivalent" for aviation turbine fuel in addition to CO<sub>2</sub>. Source, DEFRA [UK] – June 2020, Version 01-00.
- *Specific Fuel Consumption*  
Liters per 100 revenue passenger km is a common metric used in Europe to express fuel-efficiency and as such is calculated using first principles. For conversion from mass information to liter the standard factor 0.8 kg/liter is used.



## *Assurance report of the independent auditor*

To: the board of directors of TUI Group Airlines

---

### *Assurance report on the annual environmental performance indicators FY2019/20*

---

#### *Our opinion*

In our opinion, the environmental performance indicators of TUI Group Airlines, as presented on pages 1 and 2 in the TUI Group Airlines Carbon & Other Metrics Methodology and Calculations Explanatory Note FY2019/20, as mentioned in the paragraph 'What we have assured', are prepared in all material respects, in accordance with TUI Group Airlines Carbon & Other Metrics Methodology and Calculations Explanatory Note FY2019/20.

#### *What we have examined*

The object of our assurance engagement consists of the following data at pages 1 and 2 (hereafter: the reported annual environmental data) in the accompanying TUI Group Airlines Carbon & Other Metrics Methodology and Calculations Explanatory note FY2019/20 of TUI Group Airlines, for the period 1 October 2019 until 30 September 2020:

- TUI Airlines Nederland B.V. - gCO<sub>2</sub>/Revenue Passenger Km, gCO<sub>2</sub>e/Revenue Passenger Km, l/100pkm specific fuel consumption, total fuel consumption in tonnes, revenue fuel consumption in tonnes, total CO<sub>2</sub> emissions, total CO<sub>2</sub> emissions equivalent.
- TUI Airlines Belgium N.V. - gCO<sub>2</sub>/Revenue Passenger Km, gCO<sub>2</sub>e/Revenue Passenger Km, l/100pkm specific fuel consumption, total fuel consumption in tonnes, revenue fuel consumption in tonnes, total CO<sub>2</sub> emissions, total CO<sub>2</sub> emissions equivalent.
- TUI Airways Limited - gCO<sub>2</sub>/Revenue Passenger Km, gCO<sub>2</sub>e/Revenue Passenger Km, l/100pkm specific fuel consumption, total fuel consumption in tonnes, revenue fuel consumption in tonnes, total CO<sub>2</sub> emissions, total CO<sub>2</sub> emissions equivalent.
- TUIfly GmbH - gCO<sub>2</sub>/Revenue Passenger Km, gCO<sub>2</sub>e/Revenue Passenger Km, l/100pkm specific fuel consumption, total fuel consumption in tonnes, revenue fuel consumption in tonnes, total CO<sub>2</sub> emissions, total CO<sub>2</sub> emissions equivalent.
- TUIfly Nordic AB - gCO<sub>2</sub>/Revenue Passenger Km, gCO<sub>2</sub>e/Revenue Passenger Km, l/100pkm specific fuel consumption, total fuel consumption in tonnes, revenue fuel consumption in tonnes, total CO<sub>2</sub> emissions, total CO<sub>2</sub> emissions equivalent.
- TUI Group Airlines (average) - gCO<sub>2</sub>/Revenue Passenger Km, gCO<sub>2</sub>e/Revenue Passenger Km, l/100pkm specific fuel consumption, total fuel consumption in tonnes, revenue fuel consumption in tonnes, total CO<sub>2</sub> emissions, total CO<sub>2</sub> emissions equivalent.

*D3S3M5JF3SKQ-504801401-551*

---

*PricewaterhouseCoopers Accountants N.V., Thomas R. Malthusstraat 5, 1066 JR Amsterdam, P.O. Box 90357, 1006 BJ Amsterdam, the Netherlands*

*T: +31 (0) 88 792 00 20, F: +31 (0) 88 792 96 40, [www.pwc.nl](http://www.pwc.nl)*

'PwC' is the brand under which PricewaterhouseCoopers Accountants N.V. (Chamber of Commerce 34180285), PricewaterhouseCoopers Belastingadviseurs N.V. (Chamber of Commerce 34180284), PricewaterhouseCoopers Advisory N.V. (Chamber of Commerce 34180287), PricewaterhouseCoopers Compliance Services B.V. (Chamber of Commerce 51414406), PricewaterhouseCoopers Pensions, Actuarial & Insurance Services B.V. (Chamber of Commerce 54226368), PricewaterhouseCoopers B.V. (Chamber of Commerce 34180289) and other companies operate and provide services. These services are governed by General Terms and Conditions ('algemene voorwaarden'), which include provisions regarding our liability. Purchases by these companies are governed by General Terms and Conditions of Purchase ('algemene inkoopvoorwaarden'). At [www.pwc.nl](http://www.pwc.nl) more detailed information on these companies is available, including these General Terms and Conditions and the General Terms and Conditions of Purchase, which have also been filed at the Amsterdam Chamber of Commerce.



All other information (both quantitative and qualitative) in the TUI Group Airlines Carbon & Other Metrics Methodology and Calculations Explanatory note – FY2019/20 was not subject to our assurance engagement and we do not report and do not opine on this information.

---

### ***The basis for our opinion***

We conducted our examination in accordance with Dutch law, including the Dutch Standard 3000A Assurance engagements, other than audits or reviews of historical financial information (attestation engagements) and ISAE 3410 'Assurance Engagements on Greenhouse Gas Statements'. This engagement is aimed to provide reasonable assurance. Our responsibilities under this standard are further described in the section 'Our responsibilities for the examination' of our report.

We believe that the assurance information we have obtained is sufficient and appropriate to provide a basis for our opinion.

### ***Independence and quality control***

We are independent of TUI Group Airlines in accordance with the 'Verordening inzake de onafhankelijkheid van accountants bij assuranceopdrachten' (ViO, Code of Ethics for Professional Accountants, a regulation with respect to independence) and other relevant independence requirements in the Netherlands. Furthermore, we have complied with the 'Verordening gedrags- en beroepsregels accountants' (VGBA, Code of Ethics for Professional Accountants, a regulation with respect to rules of professional conduct).

We apply the 'Nadere voorschriften kwaliteitssystemen' (NVKS, Regulations for quality systems) and accordingly maintain a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and other applicable legal and regulatory requirements.

### ***Applicable criteria***

TUI Group Airlines developed its reporting criteria, which are disclosed together with the detailed information on the reporting scope and reporting process and methods in the Carbon & Other Metrics Methodology and Calculations Explanatory Note FY 2019/20. We consider the reporting criteria to be relevant and appropriate for our assurance engagement.

---

## ***Responsibilities for the environmental performance indicators and the examination thereof***

### ***Responsibilities of the board of directors***

The board of directors of TUI Group Airlines is responsible for the preparation of the environmental performance indicators in accordance with the TUI Group Airlines Carbon & Other Metrics Methodology and Calculations Explanatory note – FY2019/20, including the identification of the intended users and the criteria being applicable for the purpose of these users.

Furthermore, the board of directors is responsible for such internal control as it determines is necessary to enable the preparation of the environmental performance indicators that are free from material misstatement, whether due to fraud or error.



### *Our responsibilities for the examination*

Our responsibility is to plan and perform our examination in a manner that allows us to obtain sufficient and appropriate evidence to provide a basis for our opinion.

Our opinion aims to provide reasonable assurance that the environmental performance indicators are prepared, in all material respects, in accordance with reporting criteria developed and published by the TUI Group Airlines. Reasonable assurance is a high but not absolute level of assurance, which makes it possible that we may not detect all material misstatements.

Misstatements may arise due to fraud or error. They are considered to be material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of the environmental performance indicators. Materiality affects the nature, timing and extent of our assurance procedures and the evaluation of the effect of identified misstatements on our opinion.

### *Procedures performed*

An assurance engagement includes, amongst others, examining appropriate evidence on a sample basis. We have exercised professional judgement and have maintained professional scepticism throughout the examination in accordance with the Dutch Standard 3000A, ethical requirements and independence requirements.

Our examination consisted, among other things of the following:

- reviewing documents to gain an understanding of the activities and structure of the TUI Group Airlines;
- conducting interviews with TUI Group Airlines' management to understand the data collection process, internal controls and to evaluate the accuracy of the quantitative and qualitative information in the reported annual environmental data;
- based on this understanding, assessing the risks that the information in the reported annual environmental data contains material misstatements;
- responding to the assessed risks, including the development of an overall approach, and determining the nature, timing and extent of further procedures;
- performing analytical procedures on the reported data;
- evaluating relevant internal and external documentation, on a test basis, to determine the reliability of the information in the reported annual environmental data;
- evaluating the appropriateness of quantification methods and reporting policies used;
- assessing the data gap approach used, and the methods used to estimate missing data; and
- evaluating the overall format and presentation of the annual environmental data, as presented in the TUI Group Airlines Carbon & Other Metrics Methodology and Calculations Explanatory note – FY2019/20 (including an evaluation of the consistency of the information, in line with the above-mentioned reporting criteria).

Amsterdam, 2 November 2020  
PricewaterhouseCoopers Accountants N.V.

Peter  
Jongerus  
P. Jongerus RA

Digitally signed by Peter  
Jongerus  
Date: 2020.11.02 09:09:32  
+01'00'