

TUI Sustainability Impact Awards

This document provides answers to frequently asked questions regarding TUI Sustainability Impact Awards 2025.

Frequently Asked Questions (FAQs)

General

What are the TUI Sustainability Impact Awards?

- The TUI Sustainability Impact Awards create an opportunity for TUI's suppliers to share their sustainable innovations, initiatives, and actions. The aim of the award is to create a community of change makers with our suppliers and partners.
A key objective of the awards is to establish ongoing dialog and exploration with our partners to create a more sustainable future.

How does this year's TUI Sustainability Impact Awards differ from the previous TUI Green IT Awards?

- This year we are expanding on the success of the TUI Green IT Awards to bring you the TUI Sustainability Impact Awards by extending the invitation to all our supplier (except hotel suppliers as they have their own established award). Each supplier will be entered into their own area i.e. IT, Airline, Cruise or indirect. Winners of 3 categories from each area will then go to a final jury to select 3 overall winners.

How do I apply for a sustainability award?

- Suppliers can submit their sustainable action initiative via an online survey, sharing information such as what problem they are solving, what their initiative was, how it was delivered, what benefits were achieved and most importantly what potential the project has for TUI and the tourism industry & how TUI can support to drive this forward.

Is there criteria for the initiative?

- The Sustainability Action should have been running in the last 24 months. Any numbers and measurements shared should be current. Furthermore, we want to encourage you to submit more than one initiative, ideally one per category. If you are interested in doing so, please fill in this form again with your other initiative(s) as only one submission at a time is allowed.

What are the benefits of entering the TUI Sustainability Impact Awards?

- A key objective of the award is to establish ongoing dialog and exploration to create a more sustainable future.
Winners will be advertised on the TUI Group website & social platforms and can share their achievement on their own platforms.
Participants can become part of a community of changemakers to help drive sustainability.
Winners and short listers will be invited to share their knowledge with our TUI colleagues.

Will there be an awards ceremony?

- Yes, each area (IT, Airline, Cruise and Indirect) will host their own ceremony and the winners of each area will be invited to a final award ceremony.

Are there different categories within sustainability awards?

- Participants will submit their sustainable initiatives, aligned to one of our 3 sustainability pillars: people, planet, or progress.
Entries into the **People** category should empower people to drive development, these initiatives help local people and communities benefit from tourism.
The **Planet** category is for initiatives which reduce environmental footprints.
Initiatives in the **Progress** category aim to accelerate the transformation, these initiatives should use scale to increase the positive social and environmental impact of holiday experiences.

Not sure which category to select?

- Check out the examples on the TUI Sustainability Impact Awards webpage. If your “action” seems to fit into more than one category, choose the one you think is most relevant, or select ‘unsure’ and we will select one for you. If your company has sustainability as a business case rather than a specific action, you can choose the progress category.

What are the four different award areas?

- Expanding on the TUI Green IT Awards, this year we’re happy to extend the invitation to suppliers in the areas of IT, Airline, Cruise and Indirect. Each area will have three winners in each category; people, planet and progress. The 3 winners from each area will be presented to the final jury panel who will choose one overall winner in each category.

Which award can I apply for? Can I apply in multiple categories?

- You should focus your submission on one domain/ business area, either IT, Indirect, Airline or Cruise but you are welcome to apply in each of the categories (People, Planet, Progress) if you have initiatives or causes that are suitable to each.

What languages are accepted for the application?

- English is the preferred language for all applications.

Is there a fee to apply for a TUI Sustainability Impact Awards?

- Entering the TUI Sustainability Impact Awards is free, there are no charges.

Who can apply for a TUI Sustainability Impact Awards?

- The supplier must be an existing or previous vendor of TUI Group (whether IT, Airline, Cruise or Indirect).

Can previous award winners apply again in subsequent years?

- Yes, past winners of the TUI Green IT Awards are eligible to apply again in the TUI Sustainability Impact Awards with new initiatives or significant improvements or changes to previous submissions.

Is there a deadline for submitting applications for the TUI Sustainability Impact Awards?

- The deadline for applications is 1st December 2024.

Your project/initiative

Are there any specific data or metrics you're looking for in the application?

- For your entry to be considered you need to have yielded verifiable, quantified results showing improvements. We know each project is unique and will therefore have its own KPIs or metrics, therefore we do not request any specific measures.

Can projects that are still in the planning phase be submitted?

- The submitted Sustainability initiative must have been running and/or completed in the 24 months immediately preceding your submission and must have yielded verifiable, quantified results.

Can I enter more than one sustainability initiative?

- Yes, we would love to hear about as many sustainable initiatives as possible particularly if you have initiatives which fit into a different category.

Saving your entry

Can I save my application and continue later?

- Yes, click the 'save and continue' button at the bottom of the page, enter your name and email address then you will be sent a link to continue the application.

Is there an opportunity to update or modify the application after submission?

- You can save your application and return to complete it at a later time. Once submitted you cannot modify the application.

Where can I find a list of the questions contained in the application?

- A list of the questions you will be asked for your application can be found in the appendix of the terms and conditions on the dedicated webpage.

Results & Winners

Who were the previous winners?

- An overview of our previous winners can be found in the supporting documents on the dedicated webpage.

How are the TUI Sustainability Impact Award winners selected?

- All entries from each area will be reviewed and shortlisted ready for an area jury assessment by a panel of internal TUI judges who will choose three winners for their area (IT, Airline, Cruise or indirect). The 3 winners from each area will go to a final jury assessment to determine 3 overall winners, one for each category: people, plant and progress. Winners will be announced approximately March 2025.

Who will make the decisions on the awards?

- We have a handpicked panel of judges for each business area made up of domain experts, sustainability trailblazers and our TUI leadership team to ensure that each submission can be reviewed in detail and viewed from different standpoints and backgrounds.

How will I be notified about the results of the TUI Sustainability Impact Awards?

- Winners will be contacted, and results of the award will be shared on the TUI Group website.

Anything else

I cannot find the answer to my question, how do I get more information?

- If you have any questions, please don't hesitate to contact the relevant contact for your domain.
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