

## **Terms & Conditions**

These general terms and conditions apply to the submission of a best practice in the field of sustainability via the platform "TUI Sustainable Hotel Area", which was founded by TUI AG (hereinafter referred to as "TUI"), based at Karl-Wiechert-Allee 4 in 30625 Hannover, Germany. The platform is accessible to all hotels of TUI Hotels & Resorts and concept partners.

### **1. Process**

The hotel provides all the necessary information correctly when submitting a best practice. TUI will view and evaluate this data accordingly. A submitted initiative may be awarded as 'Initiative of the Month' and highlighted on the start page of the TUI Sustainable Hotel Area. The respective hotel will be informed by e-mail.

### **2. Communication**

The hotel agrees that TUI may, at its own discretion, communicate about the submitted best practice (e.g. via internet, catalogues, intranet, press releases, newsletters, emails) and use the provided photos and clips as part of its communication on sustainability issues. TUI reserves the right to design this communication at its own discretion and is free to adapt the content.

### **3. Benefits**

The submitted best practices provide the following benefits to the respective hotels:

- Option to communicate about the measure and by this, promoting the respective hotel and its sustainability performance
- Increasing attractiveness of hotel to (potential) customers via TUI's communication channels
- Being a pioneer and encouraging other hotels to set up similar measures.

### **3. Confidentiality**

TUI shall treat personal information in connection with the application process with the utmost confidentiality and refrain from passing it on to third parties without authorization.