



Conditions of participation for the TUI STRAY ANIMAL AWARD

These general conditions of participation apply to the application of the "TUI STRAY ANIMAL AWARD" which is awarded from the TUI Group and its tour operators (hereinafter referred to as "TUI"). Operational implementation of the application process including evaluation can be transferred to other TUI companies or external parties.

1. Background

TUI awards the "TUI STRAY ANIMAL AWARD" to hotels that demonstrate stray animal friendly activities by fulfilling the conditions of participation.

2. Terms of participation

All hotels that meet the following requirements are eligible:

- 2.1. Hotels must be active contractual partners to at least one TUI tour operator.
- 2.2. All cats and dogs living on the property are castrated or should be castrated.
- 2.3. The hotel property has established a feeding site. Animals are regularly fed with appropriate animal feed (no foods from buffet).
- 2.4. To show active interest the hotelier cooperates with a local animal welfare association or a local veterinary.
- 2.5. The animals are regularly checked and vaccinated by a veterinary. Sick animals will be veterinary treated.
- 2.6. Guests are informed about the commitment, e.g. through the hotel TV channel or on hotel notice boards.
- 2.7. The hotelier commits not to kill any animal generally.
- 2.8. The hotelier nominates a contact person in the hotel for guests and the TUI Destination Experiences Services alike. The TUI colleague may conduct regular checks regarding the compliance with the requirements for handling stray animals.
- 2.9. The hotel must agree to the terms and conditions.
- 2.10. TUI does not charge any fees for participation in the "TUI STRAY ANIMAL AWARD" application process.

3. Application process

To apply for the "TUI STRAY ANIMAL AWARD" hotels shall follow the steps outlined in the invitation. In addition, the hotel provides all necessary information. After appropriate evaluation and successful on-site inspection, the hotel receives the "TUI STRAY ANIMAL AWARD". TUI reserves the right to make changes to the conditions of participation, the application period, the award as well as other conditions surrounding the "TUI STRAY ANIMAL AWARD" at any time.

4. Confidentiality

TUI shall treat personal information in connection with the application process with the utmost confidentiality and refrain from passing it on to third parties without authorization.

5. Communication

- 5.1. The winning hotels shall consent to TUI using their name in "TUI STRAY ANIMAL AWARD" communications as it sees fit (e.g. online, catalogues, intranet, press releases, newsletters, e-mails).
- 5.2. TUI shall give the winning hotels authorization to issue internal and external communications about the award they have received. For this purpose, the hotels shall submit their proposed wording to TUI beforehand in order to receive an official approval.

6. Rights of use

The hotel is entitled to use the "TUI STRAY ANIMAL AWARD" and its wording in the ordinary course of business for communicative purpose (e.g., in e-mail signatures, on the hotel website). The award may not be passed on to unauthorized third parties or used by them in any way. The award may only be used by the hotel for the valid time frame in which the hotel is awarded the "TUI STRAY ANIMAL AWARD".

7. Non-compliance / breach

TUI reserves the right to exclude hotels for good cause from the current and future application process and to reclaim awards, in particular if there are legitimate suspicions or proof of misrepresentation, manipulation or other unauthorized acts.