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ASSURANCE STATEMENT

Context

We have been engaged by TUI Group to perform an independent verification with reasonable assurance of their carbon-efficiency metrics from flights operated in fiscal year (FY) 2023-2024, i.e., 01 October 2023 to 30 September 2024. The verification included all flights operated by the airline subsidiaries of the TUI Group in which the TUI Group has more than 50% ownership share, i.e., the "TUI Group Airlines", which comprises TUI Airways, TUI fly Belgium, TUI fly Germany, TUI fly Netherlands, and TUI fly Nordic.

TUI Group was responsible for the design, implementation, and maintenance of a data management system to ensure the preparation and fair representation of the fuel consumption, CO_2 emission and other data in accordance with its Sustainability Reporting Requirement.

Our verification strategy used a combined data and controls testing approach and evidence-gathering procedures, staff interviews to confirm operational behaviour and standard operating procedures, sampling of records to confirm accuracy of source data, as well as the recalculation of the fuel, emissions, and other indicators.

The carbon efficiency metrics reported by TUI Group are given in the table below:

INTENSITY (RELATIVE) METRICS (Own fleet & revenue flights)	gCO2/Revenue Passenger Km (RPK)	gCO2e/Revenue Passenger Km (RPK)
TUI Airways	60.60	61.15
TUI fly Belgium	64.08	64.67
TUI fly Germany	60.16	60.71
TUI fly Netherlands	59.48	60.02
TUI fly Nordic	59.28	59.82
TUI Group Airlines	**60.73**	**61.28**

FUEL & EFFICIENCY FY23/24 TUI Group	Total Fuel Consumption, all fleet & all flights (in tonnes)	Revenue Fuel Consumption, own fleet & revenue flights (in tonnes)	Specific Fuel Consumption, own fleet & revenue flights (in litres per 100 pax revenue Km)
TUI Airways	767,160	682,287	2.40
TUI fly Belgium	177,477	145,322	2.54
TUI fly Germany	196,213	190,557	2.39
TUI fly Netherlands	169,153	148,113	2.36
TUI fly Nordic	59,989	49,835	2.35
TUI Group Airlines	**1,369,992**	**1,216,114**	**2.41**

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ABSOLUTE EMISSIONS (All fleet & all flights)	Total CO_2 emissions (in tonnes)	Total CO_2e (in tonnes)
TUI Airways	2,416,302	2,438,316
TUI fly Belgium	558,993	564,086
TUI fly Germany	618,007	623,637
TUI fly Netherlands	532,777	537,631
TUI fly Nordic	188,947	190,668
TUI Group Airlines	**4,315,026**	**4,354,338**

SBTi INTENSITY PERFORMANCE (All fleet & all flight)	gCO2e/Revenue Passenger Km (RPK)
TUI Group Airlines	**75.5**

Criteria

In order to prepare its FY2023-2024 carbon-efficiency data, TUI Group abided by:

- "Methodology Paper - FY2023", prepared by TUI Group, which states key assumptions and procedures to be followed in the preparation of the carbon-efficiency data for the TUI Group Annual Report 2023/2024. Dated 14 November 2024
- Greenhouse gas reporting: conversion factors 2024, issued by the UK government, Department for Business, Energy & Industrial Strategy. Published July 2024
- BS EN 16258 – 2012 - Methodology for calculation and declaration of energy consumption and GHG emissions of transport services (freight and passengers)

We conducted the independent verification based on the following verification criteria:

- ISO/IEC 17029:2019 - Conformity assessment - General principles and requirements for validation and verification bodies
- ISO 14064-3:2019 – Greenhouse Gases – Specification with guidance for the validation and verification of greenhouse gas emissions and removals
- ISO 14065:2020 – General principles and requirements for bodies validating and verifying environmental information

Responsibilities

TUI Group is solely responsible for the preparation and reporting of their fuel, emissions and carbon efficiency data, for any information and evidence that support the reported data, for determining the company's objectives in relation to emissions information and management, and for establishing and maintaining appropriate performance management and internal control systems from which reported information is derived.

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In accordance with our verification contract with TUI Group, it is our responsibility to form an independent opinion, based on the examination of information and carbon efficiency performance data presented in the TUI Group Annual Report 2023/24 (FY23/24), and to report that opinion to TUI Group.

We conducted our examination having regard to the verification criteria documents listed above. This involved examining on a test basis, evidence to give us reasonable assurance that the amounts and disclosures relating to the data have been properly prepared in accordance with the rules in terms of relevance, completeness, consistency, transparency, and accuracy.

Independence statement

We confirm that Normec Verifavia SAS and the verification team are independent of TUI Group and have not assisted in any way with the development of the fuel consumption, CO2 emissions, and performance metrics listed in their Annual Report, with the exception of this Assurance Statement.

Opinion

We conducted a verification of the FY2023-2024 carbon-efficiency metrics (fuel consumption, specific fuel consumption, CO2 emissions, and associated intensity metrics) determined by TUI Group in the TUI Group Annual Report 2023/24 (FY23/24) and presented above. Based on the verification work undertaken to reasonable assurance, these data are fairly stated and contain no material misstatements or material non-conformities.

Paris, 14 November 2024



Satish KUMAR
Auditor
NORMEC VERIFAVIA



Lizeth CLAUDIO
Lead Auditor, Aviation Manager
NORMEC VERIFAVIA



Mathias GROSSMANN
Aviation & SAF Director
NORMEC VERIFAVIA

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